



Mercedes-Benz

Mercedes-Benz USA, LLC  
A Daimler Company

**SENT VIA CERTIFIED U.S. MAIL**

July 19, 2013

National Highway Traffic Safety Administration  
Office of Defect Investigation  
Attention: Jennifer Timian, Chief Recall Management Division NVS 215  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590

**Re: 49 CFR Part 573; Recall of Mercedes-Benz Front Passenger Occupant Classification System**

Dear Ms. Timian:

Pursuant to 49 CFR Part 573.6(10), this letter contains 3 documents (Dealer Notification, Repair Instructions, Customer Letter) that were communicated to our dealers on the above subject and will be submitted in the Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of July, 2013.

Manufacturer's Campaign Identification Number  
2013060004

NHTSA Recall Number  
13V-236

Should you have any questions, please do not hesitate to contact me at [brunnert@mbusa.com](mailto:brunnert@mbusa.com).

Sincerely,

R-Thomas Brunner  
Department Manager,  
Vehicle Compliance and Analysis

Stephen Kraitz  
Compliance Engineer  
Vehicle Compliance and Analysis

Enclosure





Mercedes-Benz

MERCEDES-BENZ USA, LLC  
One Mercedes Drive, P.O. Box 350, Montvale, NJ 07648-0350  
Phone (201) 573-0600  
Fax (201) 573-0117  
MBUSA.com

SERVICE

# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2013060004 – Front Passenger Seat Occupant Classification System. Model 172 (SLK). Model Year 2013	DATE: July 19, 2013

## IMPORTANT RECALL INFORMATION

**This Recall Campaign is being launched today and the 71 affected vehicles are flagged in VMI.**

On Tuesday, June 4, 2013 dealers were notified that Mercedes-Benz USA, LLC (MBUSA) will conduct a voluntary Recall Campaign on approximately 71 Model Year 2013 SLK-Class (172) vehicles with regard to the front passenger seat occupant classification system. This notification is posted on the NHTSA website and may generate some customer questions.

**Owner Notification - Owner notifications will be sent on July 26, 2013.**

**Parts – Dealers may order parts via your facing PDC. See parts table in Dealer Repair Bulletin which identifies required part number by VIN. Be sure to include the required upholstery color code. Parts are in very limited supply and should not be ordered for shelf stock. Parts replacement rate is 100%.**

### Background

The potentially affected Mercedes-Benz SLK-Class vehicles are equipped with an Occupant Classification System (OCS). The OCS detects whether a child seat is installed, or a person is sitting on the passenger seat. When the OCS detects a child seat, the front passenger airbag is automatically deactivated. Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that in certain SLK-Class vehicles the passenger seat OCS may not function properly due to an isolated quality deviation at the supplier. In the worst case, there is risk that the OCS erroneously classifies a very light person as a child seat, which would result in a brief temporary deactivation of the passenger airbag. In this case the "PASSENGER AIR BAG OFF" indicator lamp in the center console of the vehicle would be illuminated. This might result in an increased risk of injury in the event of a crash during the limited period of inactivation.

MBUSA therefore has initiated a voluntary recall of all potentially affected vehicles described above. The recall will be conducted to replace the front passenger seat base in the subject vehicles.

**Given this notice, it is a violation of Federal law for a dealer to deliver any new or used Model Year 2013 SLK-Class (172) vehicles covered by this notification in dealer inventory, for sale or lease, until the vehicle has been repaired.**

A copy of the campaign bulletin is attached, and may also be found on StarTekInfo.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR\_MERCEdes (1-800-367-6372).



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Campaign No. 2013060004, July 2013

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 172, Model Year 2013**  
**Replace Front Passenger Seat Occupant Classification System**

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that in certain SLK-Class vehicles the passenger seat Occupant Classification System (OCS) may not function properly due to an isolated quality deviation at the supplier. The potentially affected Mercedes-Benz SLK-Class vehicles are equipped with an OCS. The OCS detects whether a child seat is installed, or a person is sitting on the passenger seat. When the OCS detects a child seat, the front passenger airbag is automatically deactivated. In the worst case, there is risk that the OCS erroneously classifies a very light person as a child seat, which would result in a brief temporary deactivation of the passenger airbag. In this case the "PASSENGER AIR BAG OFF" indicator lamp in the center console of the vehicle would be illuminated. This might result in an increased risk of injury in the event of a crash during the limited period of inactivation.

MBUSA therefore has initiated a voluntary recall of all potentially affected vehicles described above. An authorized Mercedes-Benz dealer will replace the front passenger seat base in the subject vehicles.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Prior to performing this Recall Campaign:

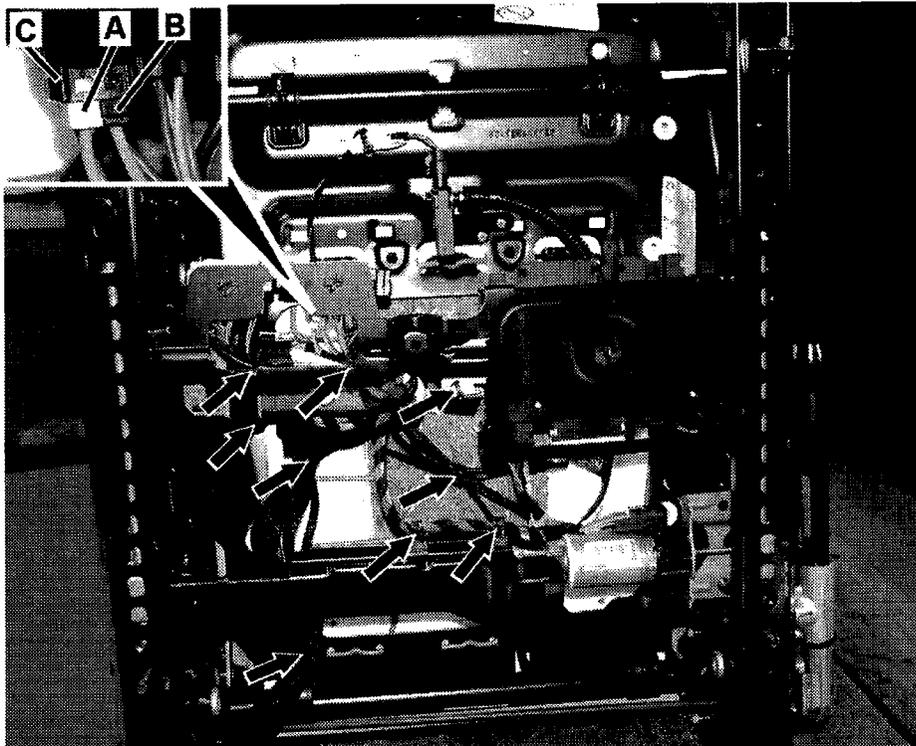
- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Approximately 71 vehicles are affected.

Order No. P-RC-2013060004

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Procedure

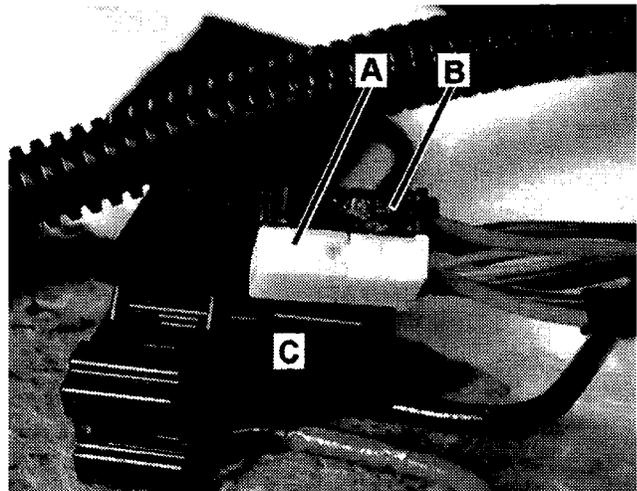


**Figure 1**

1. Replace front passenger seat cushion, refer to WIS: AR91.10-P-3310W.

**Note** (regarding above WIS instructions):

- Remove connectors (A, B, Figure 1) as a pair from connector (C), these connectors (A, B) cannot be removed separately from connector (C) (refer also to Figure 2).
- Observe routing of seat wiring harness prior to removing seat cushion. Ensure seat wiring harness is correctly re-routed when installing new seat cushion assembly.
- Cover the right door sill and door weather stripping to protect it when removing seat.
- Replace cable ties (arrows)
- Location and amount of cable ties (arrows) may vary according to equipment.



**Figure 2** (connectors A, B, shown removed from connector C)

## 2. Connect XENTRY/DAS.

**Note:**

- Use DAS/Xentry 05/06-13 with all associated patches.
  - Follow the steps exactly as described in DAS/Xentry.
  - Connect battery charger (battery voltage >12.5V).
  - Ensure all electrical consumers are switched-off.
  - Refer to Star Diagnosis System (SDS) Best Practices Guide.
3. Perform initial startup of weight sensing system in control unit N110:  
Quick test view - LIN: WSS weight sensing system (N110) / Adaptations / Initial startup / Follow on-screen instructions.

**Primary Parts Information**

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Front passenger seat cushion	The part numbers can be found in the table on the next page	100%
9	Cable ties	A 004 997 98 90	

**Note** (regarding WIS documents referenced in this Procedure):

- Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.
- The following allowable labor operation should be used when submitting a warranty claim for this repair

**Warranty Information**

**Operation:** Replace seat cushion for front passenger seat (02-8155).  
Connect/disconnect battery charger (02-5058).  
Star Diagnosis System (SDS), Connect/disconnect (02-4762).

Damage Code	Operation Number	Labor Time (hrs.)
91 920 36 7	02-8155	1.4
	02-5058	0.1
	02-4762	0.1

**Note**

Operation Number labor times are subject to change.

VIN end number	OCS cushion part number
F058276	A 172 910 14 30 9H31
F058290	A 172 910 25 30 8K20
F058431	A 172 910 14 30 8R33
F058467	A 172 910 99 00 8Q57
F058485	A 172 910 99 00 8Q57
F058582	A 172 910 00 03 9H07
F058594	A 172 910 99 00 8Q57
F058704	A 172 910 00 03 3D94
F058736	A 172 910 00 03 3D94
F058754	A 172 910 00 03 3D94
F058829	A 172 910 99 00 8Q57
F058839	A 172 910 00 03 3D94
F058852	A 172 910 99 00 9H06
F058855	A 172 910 99 00 9H06
F058877	A 172 910 00 03 3D94
F058888	A 172 910 99 00 8Q57
F058900	A 172 910 99 00 9H06
F058931	A 172 910 00 03 3D94
F058934	A 172 910 99 00 9H06
F058937	A 172 910 14 30 8R33
F058945	A 172 910 99 00 8Q57
F058953	A 172 910 99 00 7M49
F058998	A 172 910 25 30 3B92
F059001	A 172 910 65 30 1B55
F059077	A 172 910 99 00 9H06
F059119	A 172 910 14 30 8R33
F059126	A 172 910 99 00 9H06
F059279	A 172 910 99 00 8Q57
F059289	A 172 910 99 00 8Q57
F059407	A 172 910 25 30 8K20
F059412	A 172 910 14 30 8R33
F059424	A 172 910 99 00 9H06
F059436	A 172 910 14 30 8R33
F059444	A 172 910 14 30 8R33
F059468	A 172 910 99 00 8Q57
F059560	A 172 910 99 00 7M49
F059778	A 172 910 00 03 3D94
F059810	A 172 910 98 00 8Q57
F059831	A 172 910 98 00 9H06

Yellow = Canada

VIN end number	OCS cushion part number
F059850	A 172 910 00 03 3D94
F059970	A 172 910 99 00 8Q57
F059978	A 172 910 99 00 9H06
F059985	A 172 910 99 00 9H06
F060011	A 172 910 00 03 3D94
F060025	A 172 910 14 30 7M95
F060027	A 172 910 00 03 3D94
F060041	A 172 910 99 00 9H06
F060050	A 172 910 99 00 8Q57
F060081	A 172 910 65 30 8K20
F060082	A 172 910 65 30 1B55
F060096	A 172 910 25 30 8K20
F060097	A 172 910 99 00 8Q57
F060167	A 172 910 00 03 3D94
F060240	A 172 910 00 03 3D94
F060246	A 172 910 99 00 8Q57
F060255	A 172 910 14 30 8R33
F060264	A 172 910 14 30 9H31
F060269	A 172 910 99 00 9H06
F060270	A 172 910 00 03 3D94
F060276	A 172 910 99 00 8Q57
F060354	A 172 910 99 00 8Q57
F060395	A 172 910 00 03 3D94
F060425	A 172 910 99 00 8Q57
F060428	A 172 910 99 00 9H06
F060440	A 172 910 14 30 9H31
F060508	A 172 910 99 00 8Q57
F060549	A 172 910 99 00 8Q57
F060599	A 172 910 99 00 8Q57
F060605	A 172 910 14 30 9H31
F060667	A 172 910 99 00 8Q57
F060816	A 172 910 12 30 7M95
F060824	A 172 910 99 00 8Q57
F060836	A 172 910 12 30 9H31
F060947	A 172 910 00 03 3D94
F060963	A 172 910 99 00 9H06
F061075	A 172 910 98 00 9H06
F061218	A 172 910 14 30 7M95



Mercedes-Benz

Mercedes-Benz USA, LLC

**Urgent Safety Recall # 2013060004  
Front Passenger Seat Occupant Classification System  
NHTSA Recall # 13V-236**

Gareth Joyce  
Vice President  
Customer Services

July, 2013

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2013 SLK-Class vehicles with regard to the front passenger seat Occupant Classification System (OCS). Our records indicate that your vehicle is included in the affected population of vehicles.

**WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.**

The potentially affected Mercedes-Benz SLK-Class vehicles are equipped with an Occupant Classification System (OCS). The OCS detects whether a child seat is installed, or a person is sitting on the passenger seat. When the OCS detects a child seat, the front passenger airbag is automatically deactivated. On certain SLK-Class vehicles the passenger seat OCS may not function properly due to an isolated quality deviation at the supplier. In the worst case, there is a risk that the OCS erroneously classifies a very light person as a child seat, which would result in a brief temporary deactivation of the front passenger airbag. In this case the "PASSENGER AIR BAG OFF" indicator lamp would be illuminated. This might result in an increased risk of injury in the event of a crash during the limited period of inactivation. An authorized Mercedes-Benz dealer will replace the front passenger seat cushion in your vehicle to correct this condition.

**This service will be provided free of charge.** While the minimum repair time is approximately 2 hours, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

Please contact **MERCEDES-BENZ OF ANYTOWN, 201-555-1234** or another authorized Mercedes-Benz dealer, to schedule an appointment at your earliest convenience. To locate authorized Mercedes-Benz dealers please visit [www.MBUSA.com/dealerlocator](http://www.MBUSA.com/dealerlocator). Please mention Recall Campaign #2013060004.

If you are no longer the vehicle owner, or have a change of address, please provide the new address information on the reverse side of this letter and return the letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

Should you have any questions or encounter any difficulty regarding this Recall Campaign please contact an authorized Mercedes-Benz dealer. If a dealer is unable to remedy your situation, please contact us at 1-(800) FOR-MERCEdes (1-800-367-6372).

If an authorized Mercedes-Benz dealer or MBUSA fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this situation may cause you.

Sincerely,

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P.O. Box 350  
Montvale, NJ 07645-0350  
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