

TMS-NTC-13219  
September 5, 2013

Jennifer T. Timian, Chief  
Recall Management Division  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Re: Toyota Safety Recall 13V-383 – DRAFT Owner Notification Envelope (Renotification)

Dear Ms. Timian:

Please find attached the DRAFT Owner Notification Envelope (Renotification) for Safety Recall 13V-383 on the following Toyota and Lexus models for your review:

- 2006 through 2011 Model Year Toyota RAV4
- 2010 Model Year Lexus HS 250h

Due to the unique nature of this Safety Recall, we are submitting copies of the Owner Letter envelope for your review

Note: The contents of the owner letter has not changed.

If you have any questions regarding this matter, please contact me at (310) 468-3316.

Sincerely,



Tom Trisdale  
National Manager, Quality Compliance

Attachments:

- DRAFT Toyota Remedy Notification Letter Envelope (Renotification) for 13V-383 (CSJ)
- DRAFT Lexus Remedy Notification Letter Envelope (Renotification) for 13V-383 (CSE)



**Toyota Motor Sales, U.S.A., Inc.**

Owner Notification Processing Center

No General Correspondence

P.O. Box 710367, San Diego, CA 92171-0367

PRESORTED  
FIRST CLASS MAIL  
U.S. POSTAGE

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ISPM

## **SAFETY RECALL NOTICE (Reinspection Required)**

### **2006 to Early 2011 Model Year Toyota RAV4 Vehicles Rear Lower Suspension Arms (No.1)**

*PLEASE READ THIS IMPORTANT INFORMATION*



**Toyota Motor Sales, U.S.A., Inc.**

SSC/LSC Notification Processing Center

No General Correspondence

P.O. Box 710367, San Diego, CA 92171-0367

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## **SAFETY RECALL NOTICE (Reinspection Required)**

**2010 Model Year Lexus HS 250h Vehicles  
Rear Lower Suspension Arms (No.1)**

*PLEASE READ THIS IMPORTANT INFORMATION*