



Parts Bulletin

TITLE:

**Recall R39413: CEM Software Upgrade
Model Year 2014 S80, S60, XC70 & XC60**

GROUP: 36	NO: R39413	REFERENCE BULLETINS: QB-R39413	CAR MARKET: United States and Canada		
COPY TO / CIRCULATIONS (PLEASE INITIAL):				DATE:	
GENERAL MANAGER	PARTS MANAGER	SERVICE MANAGER	SALES MANAGER	YEAR 2013	MONTH 09
					DAY 09
					Page 1 of 2

“Right first time in Time”

Volvo Cars of North America, LLC (Volvo) has decided that certain model year 2014 S60, S80, XC60 and XC70 vehicles fail to conform to Federal Motor Vehicle Safety Standard FMVSS No.104: *Windshield wiping and washing systems*, and No.108: *Lamps, reflective devices*, and associated equipment and Canadian Motor Vehicle Safety Standard CMVSS Standard 104: *Windshield Wiping and Washing Systems* and Standard 108: *Lighting System and Retroreflective Devices*.

Due to a software error on certain Model Year 2014 S60, S80, XC60 and XC70 vehicles equipped with Keyless ignition, the Central Electronic Module (CEM) may not perform as intended. If the deviation occurs, when restarting the engine after the vehicle has been in sleep mode, the amber colored warning light in the Driver Information Module (DIM) will illuminate and the following message displayed e.g. “Alarm system service required”. There may also be other messages in the DIM depending on individual vehicle equipment. In addition to this, the front windshield wipers will be running continuously when the ignition is on.

Vehicle owners may also experience one or all of the following symptoms on affected vehicles:

- The turn signals do not work.
- The headlight switch does not work. Low beam is permanently on when ignition is on.
- High beam does not work.
- Windshield washer system does not work.

This recall R39413 affects 7,767 vehicles in the U.S. and 366 in Canada.

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The following part number's apply:

Part Number	Description	Qty
31270560	Central Electronic Module (CEM) software upgrade For S60/XC60	1
30786042	Central Electronic Module (CEM) software upgrade For S80/XC70	1