



APEX 3 RECALL GENERAL INSTRUCTIONS

1. Read in detail, the SAFETY RECALL NOTICE #13E- 042 included in this packet.
2. Contact Sportworks Sales and Support at (888) 661-0555 ext. 2 to schedule your Apex 3 frame shipment.
3. Upon receipt of your new Apex 3 frame, complete frame replacement by following the Apex 3 frame replacement Instructions included in this packet.
4. Recycle, destroy or return your original Apex 3 frame, based on direction from the Sportworks Sales and Support team.
5. Complete the Apex 3 Bicycle Rack Frame Replacement Labor Reimbursement Request Form included in this packet and return this form to Sportworks via fax, email or standard mail.
6. Receive labor reimbursement check in mail from Sportworks within **7 business days** from receipt of Labor Request Form.