



**SAFETY RECALL NOTICE- NHTSA CAMPAIGN NUMBER 13V-350**

**Dear OBS/Adventure III/2009, 2013 Owner:**

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

**REASON FOR RECALL**

**OBS INC. has decided that a defect which relates to motor vehicle safety exists in certain OBS/Adventure III vehicles equipped with their Motorized Awnings. Due to a design change in the Dometic-brand power awning motor assembly screws may unknowingly shear. If the motor assembly screws shear, it is possible that the awning can unfurl unexpectedly, either while the vehicle is at rest or while in transit, increasing the risk of personal injury or a vehicle crash.**

**WHAT WE WILL DO**

**OBS will check the serial number and if found to be one of the serial numbers included in this recall, we will perform needed repairs. All work performed will be at no charge to the end user.**

**WHAT YOU SHOULD DO**

**Please contact your OBS dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.**

**Your dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the OBS customer service by calling 1-800-362-9592.**

**After contacting your dealer and the dealer customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, NHTSA, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY:1-800-424-9153); go to <http://www.safercar.gov>.**

**If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.**

**Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to lessee within 10 days.**

**If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.**

**We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.**