



## ***Safety Recall Notice – Campaign #13V-357***

Dear Customer:

This Notice is sent to you in accordance with the requirements of the National Traffic and Motor Safety Act.

### **Reason for this Recall**

Outdoors RV Manufacturing (Outdoors RV) has decided that a defect which relates to motor vehicle safety exists in several Outdoors RV Manufacturing brand recreational vehicles. The models affected are:

Creek Side	2013 – 2014 Model Year
Timber Ridge	2013 - 2014 Model Year
Wind River	2013 Model Year
Black Stone	2014 Model Year

It has been decided Dometic 9100 Power Awnings manufactured between February 13, 2013 [306XXXXX] through April 9, 2013 [314XXXXX] and installed on Outdoors RV travel trailers indicated in the population above may have a certain electric motor design that is subject to damage. If the motor is damaged, the awning may unwind unexpectedly either in transit, or while parked, leading to an increased risk of vehicle crash, property damage and/or personal injury.

### **What We Will Do**

Dometic Corporation will replace the power awning motor. This defect will be corrected by your Outdoors RV dealer or an authorized Dometic repair center at no expense to you, the owner.

### **What You Should Do**

You are to contact the Dometic Awning Recall hotline at 1-888-447-0003. Dometic will assist you in setting up an appointment with an authorized dealer to repair your vehicle. If you have questions concerning this recall, or if you need any assistance such as locating an Outdoors RV authorized dealer or repair facility, please contact the Outdoors RV Warranty/Service Department by mail at PO Box 1047, La Grande, OR 97850, or by phone at 1-541-624-5500. If you had appropriate repairs completed prior to the receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from the Dometic Corporation by contacting the Dometic Warranty/Service Department.

### **Notifications**

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Outdoors RV or Dometic Corporation fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

Paul Christensen  
Purchasing Manager  
Outdoors RV Manufacturing  
62582 Pierce Road  
La Grande, OR 97850  
Phone: 541-624-5500

Re: NHTSA Recall No. *Outdoors RV Manufacturing NHTSA Campaign #13V-357*  
Transport Canada Recall No. *Outdoors RV Manufacturing Trans Canada Campaign #*