



702 North Silver Street  
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[www.kaufmantrailers.com](http://www.kaufmantrailers.com)

Dear Kaufman Trailer Owner:

## **IMPORTANT – RECALL NOTICE**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

Kaufman Trailers has learned that a defect which relates to trailer safety exists in certain 2012/2013, Kaufman Trailers equipped with a certain kingpin. These kingpins have the potential to fatigue or stress crack over time which may cause the kingpin button to separate from the kingpin plate. Should this kingpin separation occur, it will cause the trailer to disconnect from the tow vehicle which may result in serious accident, injury, or death.

### **WHAT WE WILL DO**

Kaufman Trailers has dedicated representatives that will be contacting you immediately to instruct you on how to inspect your trailer for the defective kingpin. In the event this is the case, Kaufman Trailers will be immediately shipping you a replacement kingpin. **It is important that you replace the defective kingpin with the replacement kingpin immediately.**

### **WHAT YOU SHOULD DO**

If you have not been contacted by a Kaufman representative at the time of receipt of this letter, **please STOP using your trailer immediately and contact Chad Blackmon, Tim Carter, or Tom Lilly at 336-790-6800.** You will need to provide the VIN from your Kaufman Trailer, and also reference recall number **13V-351** when placing this call.

If you believe that Kaufman Trailers has failed or is unable to remedy the defect without charge and within a reasonable time, contact Chad Blackmon, Tim Carter, or Tom Lilly at the number provided. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236(TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

*If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact Chad Blackmon, Tim Carter, or Tom Lilly at the number provided. Federal Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely, Kaufman Trailers

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**"Nobody Sells A Quality Trailer for LESS"**