

August 29, 2013

&gt;&gt;Customer Name&lt;&lt;

&gt;&gt;Date&lt;&lt;

&gt;&gt;Adress&lt;&lt;

&gt;&gt;Country&lt;&lt;

**SUBJECT: Release Mechanism Labels**

Ref: NHTSA # 13V-304

**TEMSA Service Bulletin # TS-S40**

Attention Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Temsa Global has decided that certain model year 2007-2013 TS35C and model year 2012-2013 TS30 motorcoaches fail to conform with Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release." The label indicating the nearest emergency exit window release mechanism may be missing. Without a label to identify the closest release mechanism, in the case of an emergency, passengers may spend extra time to find the location of an exit window release mechanism, increasing the risk of injury. Please see the enclosed TEMSA Technical Service Bulletin TS-S40 for further information and remedy action.

Temsa is conducting a recall to remedy the release mechanism labels. The recall work will be provided at no cost to you. Temsa records indicate that you are the owner or operator of the following vehicle(s) included in this recall:

&gt;&gt;Units\_Number&lt;&lt;

Temsa strongly urges you to have the recall work performed on your vehicle(s) as quickly as possible. You may contact CH Bus Sales at 407-271-8935 if you have any questions about this recall campaign. Approximate repair time for each affected vehicle is given in the Technical Service Bulletin TS-S40.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact CH Bus Sales at 407-271-8935.

If you have sold or otherwise transferred the vehicle(s) identified above, please contact CH Bus Sales at 407-271-8935 with all of the information you have regarding the current owner/operator of the vehicle(s).

Federal law requires any lessor who receives a notification of a determination of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

After contacting your dealer, if you are still not able to have the noncompliance remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration,

YOLGECEN MAH,  
TURHAN CEMAL BERIKER BULV,  
NO:561  
01323 ADANA, TURKEY



**TEM SA GLOBAL**  
**SANAYİ VE TİCARET A.Ş**

1200 New Jersey Avenue SE, Washington DC. 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We regret the inconvenience this may cause you, but urge you to implement the recall procedures with respect to your vehicle(s) as soon as possible for your added safety and satisfaction.

Sincerely,

Muhammet CAN  
International Customer Services Manager

Enclosure : Service Bulletin # TS-S40

YOLGECEN MAH,  
TURHAN CEMAL BERIKER BULV,  
NO: 561  
01323 ADANA, TURKEY