



RECALL CAMPAIGN BULLETIN

Reference:

NTB13-072

Date:

July 30, 2013

VOLUNTARY SAFETY RECALL CAMPAIGN 2014 VERSA NOTE REAR SEAT LATCH BOLTS

CAMPAIGN ID #: PM365

APPLIED VEHICLES: 2014 Versa NOTE (E12)

Check Service COMM to confirm campaign eligibility.

INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign to replace the rear seat latch bolts on certain specific 2014 Nissan Versa NOTE vehicles at no charge for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PM365 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

NOTE:

- The rear seat latch bolts for both sides (left and right) will be replaced.
- The photos in this procedure are for the right side. The left side is similar.
- Follow the steps in this procedure for both sides.

1. Unlatch and fold down the rear seatback.
2. Remove the rear seatback latch finisher.
 - Use a plastic trim tool.
 - Pull up to snap loose the finisher.



Figure 1

3. Remove the two 12 mm rear seat latch bolts.
 - The old bolts **will not** be reused.
4. Install 2 **new** rear seat latch bolts.
 - New latch bolts are listed in the Parts Information.
 - Don't get seat cloth caught under the bolts.
 - Torque bolts to:
24 N•m (2.4 kg-m, **18 ft-lb**)

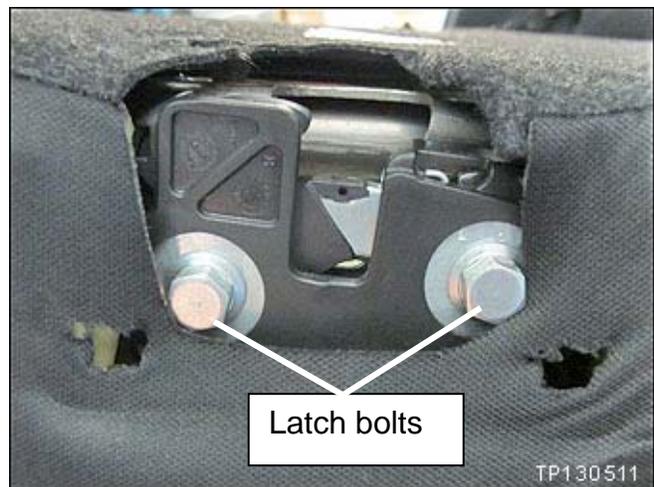


Figure 2

5. Reinstall the latch finisher.
6. Make sure latch bolts are replaced on both sides (both rear seatback latches).

PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
Bolt (Rear Seat Latch Bolt)	88798 – 3VM0A	4

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PM365	Replace Rear Seat Latch Bolts	PM3650	0.2 hrs.

