



# RECALL CAMPAIGN BULLETIN

Reference:

NTB13-073a

Date:

July 31, 2013

## VOLUNTARY SAFETY RECALL CAMPAIGN 2014 VERSA NOTE; LOWER BODY SILL BOLTS

This bulletin has been amended to correct a paint part number in the Parts Information.  
Please discard previous versions.

**CAMPAIGN ID #:** PM366

**APPLIED VEHICLES:** 2014 Versa NOTE (E12)

**Check Service COMM to confirm campaign eligibility.**

### INTRODUCTION

Nissan is conducting a Voluntary Safety Recall Campaign to inspect, and if necessary, tighten the lower body sill bolts to the proper torque specification on certain specific 2014 Nissan Versa NOTE vehicles at no charge to the customer for parts or labor. Any missing lower body sill bolts will be replaced and torqued to specification at no charge to the customer for parts or labor.

### IDENTIFICATION NUMBER

Nissan has assigned identification number PM366 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

### DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE

### NOTE:

- The lower body sill bolts for both sides (left and right) will be inspected and, if needed, replaced.
- The photos in this procedure are for the left side. The right side is a mirror image.
- Follow the steps in this procedure for both sides.

1. Locate the 2 lower body sill bolts on the left or right side (see Figure 1).

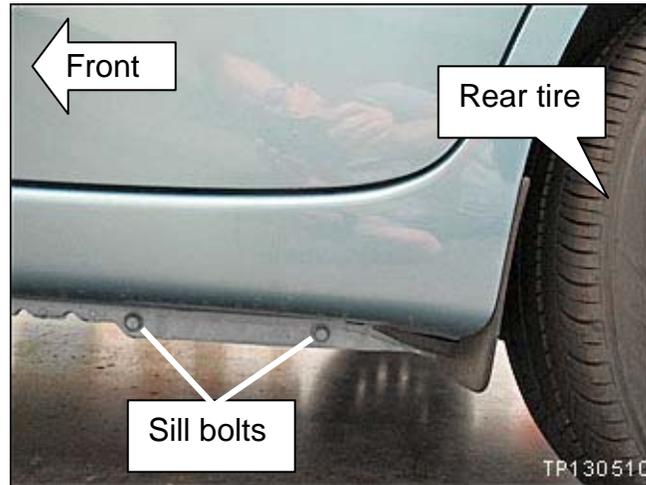


Figure 1

2. Perform the following checks and repairs:

#### **If both sill bolts are present:**

- Make sure both bolts are torqued to 30 N•m (3.0 kg-m, **22 ft-lb**).

#### **If sill bolt(s) are missing:**

- a. For missing bolts, clean the female threads with an 8 mm x 1.25 tap.
- b. Apply “thread locker” to the male threads of replacement bolts.
  - To obtain replacement bolts, see Replacement Lower Body Sill Bolts on the next page.
  - Use Loctite® 243™ medium strength thread locker or equivalent.
- c. Replace the missing bolts.
- d. Make sure both bolts are torqued to 30 N•m (3.0 kg-m, **22 ft-lb**).
- e. Apply body color touch up paint to the new bolts.

3. Make sure to perform steps 1 and 2 for both the left and right side (all 4 lower body sill bolts).

## Replacement Lower Body Sill Bolts

- It is expected that very few replacement bolts will be needed. Only about 2 percent of the effected population of vehicles will need replacement bolts.
- To obtain replacement bolts:

Send an email request to [nafqasupport@nissan-usa.com](mailto:nafqasupport@nissan-usa.com)

Include the following information in the email:

- Dealer Name
- Dealer Code
- Name of contact person at the dealer
- Contact / dealer phone number
- Shipping address
- VIN of vehicle needing replacement bolts
- Quantity of bolts needed

**PARTS INFORMATION**

DESCRIPTION	PART NUMBER	QUANTITY
Medium Strength Threadlocker	Use Loctite® 243™ medium strength threadlocker or equivalent – Local source	Shop supply
Touch up Paint	Metallic Blue (B17) / 999PP-DSB17	Use Expense Code 041 for touch up paint – see below
	Metallic Peacock (FAK) / 999PP-DSFAK	
	Brilliant Silver (K23) / 999PP-DSK23	
	Magnetic Gray (K36) / 999PP-DSK36	
	Super Black (KH3) / 999PP-DSKH3	
	Red Brick (NAC) / 999PP-DSNAC	
	Aspen White (QAC) / 999PP-DSQAC	
MorningSky Blue (RBE) / 999PP-DSRBE		

**CLAIMS INFORMATION**

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PM366	Inspect and Torque Lower Body Sill Bolts	PM3660	0.2 hrs.

**OR**

CAMPAIGN (“CM”) I.D.	DESCRIPTION	OP CODE	FRT
PM366	Inspect Lower Body Sill Bolts, 1 to 4 Bolts Missing, Clean Female Treads, Install Bolts, Torque Bolts, and Paint	PM3661	0.3 hrs.

**EXPENSE CODE**

CODE	DESCRIPTION	MAXIMUM AMOUNT
041	Touch up paint	\$5.00

