

August 15, 2013

>>Customer Name<<

>>Date<<

>>Adress<<

>>Country<<

SUBJECT: Axle Shafts May Break

Ref: NHTSA # 13V-317

TEMSA Service Bulletin # TS-S41

Attention Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Temsa Global has decided that a defect which relates to motor vehicle safety exists in certain model year 2013 TS30 motorcoaches containing Dana drive axle identified as potentially containing the safety related defect. Dana has reported that certain "axle shafts" on drive axles may break due to an improper heat treatment during axle shaft production. If the axle shafts break while driving, the bus could become stuck in traffic, increasing the risk of a crash. Please see the enclosed TEMSA Technical Service Bulletin TS-S41, for further information and remedy action.

Temsa is conducting a recall to remedy the drive axle shafts. The recall work will be provided at no cost to you. Temsa records indicate that you are the owner or operator of the following vehicle(s) included in this recall:

>>Units_Number<<

Temsa strongly urges you to have the recall work performed on your vehicle(s) as quickly as possible. You may contact CH Bus Sales at 407-271-8935 if you have any questions about this recall campaign. Approximate repair time for each affected vehicle is given in the Technical Service Bulletin TS-S41.

If you have sold or otherwise transferred the vehicle(s) identified above, please contact CH Bus Sales at 407-271-8935 with all of the information you have regarding the current owner/operator of the vehicle(s).

Federal law requires any lessor who receives a notification of a determination of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

After contacting your dealer, if you are still not able to have the defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC. 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

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TEMSA GLOBAL
SANAYİ VE TİCARET A.Ş

We regret the inconvenience this may cause you, but urge you to implement the recall procedures with respect to your vehicle(s) as soon as possible for your added safety and satisfaction.

Sincerely,

Muhammet CAN
International Customer Services Manager

Enclosure : Service Bulletin # TS-S41

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