

August 2013

Customer Name  
Street  
City, State Zip Code  
USA

IMPORTANT SAFETY RECALL  
NHTSA RECALL # 13E-022

**SAFETY DEFECT / NONCOMPLIANCE NOTICE**

PREVOST SAFETY RECALL CAMPAIGN SR13-31 "MGM Type 24 J-series piston parking brake chamber"

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Prevost Car US Inc. (Prevost) has decided that a defect which relates to motor vehicle safety exists in certain MGM Type 24 J-series Piston brake chambers. You are receiving this notice because our records indicate that you may have purchased one or more of the suspect brake chambers from Prevost's Parts and Service Center, as shown in the table that follows:

VIN:

The information that follows explains the safety-related defect and the steps that Prevost is taking to address this issue.

**DEFECT DESCRIPTION**

The brake chamber may experience an air leak on the spring side of the chamber when the park brake is released by the driver.

**FAILURE CONSEQUENCE**

If this occurs, the brake shoes at that wheel end may not fully release and if undetected may result in a wheel end fire, which may increase the risk of personal injury.

**CORRECTIVE ACTIONS**

Information has been provided at the end of this document that can be used to identify the suspect brake chambers. Any suspect chambers are to be replaced.

**ASSISTANCE/ COMPLAINTS**

If you need assistance, please contact Prevost Car US (Inc.) Service Department.

You may also submit complaints to the Administrator of the National Highway Traffic Safety Administration (1200 New Jersey Avenue SE, Washington, DC 20590, USA, Auto Safety Hotline: 1-888-327 4236, (TTY): 1-800-424-9153) or go to <http://www.safercar.gov> if you believe that Prevost Car US has failed to remedy the defect without charge, or has failed to remedy the vehicle within 60 days of the owners first tender to obtain repair following the earliest time that parts are available.

**LABOR & PARTS REIMBURSEMENT**

Replacement material will be provided free of charge. Please contact Kimberly Jones of MGM Brakes at (704) 547-7411 ext. 154 or by sending an email to [kjones@mgmbrakes.com](mailto:kjones@mgmbrakes.com).

**SUSPECT CHAMBER IDENTIFICATION**

**DANGER! Park brake chambers are under extreme pressure and safe work practices must be observed. Without proper training and equipment, personal injury or death may occur. Prevost strongly recommends that any replacement be done by a qualified service technician or service facility.**

This recall involves inspection of the brake chambers for the suspect date code and replacement if found.

Check the date code on the brake chamber identification tag. If the date code has a prefix of "C" AND falls on or between November 23, 2010 and March 31, 2012 **AND** has one of the part numbers listed on the table on page 1 of this notice, the brake chamber **must** be replaced.

The ID tag on the chamber includes the chambers part number and manufacturing date. The date code is in the format of a letter code (signifying build location), followed by build date 23 November 2010-31 March 2012 in a Month/Day/Year format.

The suspect part numbers are list on page 1 of the notice. Only ones found with a part number listed on page 1 of this notice AND the suspect date range of C112310-C033112 requires replacement.

