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13V-363  
(3 pages)

R. L. Van Laar  
Compliance Manager

August 15, 2013

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington D.C. 20590

Subject: Defect Information Report (Initial)  
Ref: NHTSA Campaign 13E-019

Dear Associate Administrator:

This defect information report is submitted pursuant to Part 573.6(a).

(1) *MANUFACTURER'S NAME* [Part 573.6(c)(1)]

- Navistar, Inc. on behalf of Bison Coach, LLC, a wholly owned subsidiary.

(2) *IDENTIFICATION OF VEHICLES* [Part 573.6(c)(2)]

- Vehicle Type / Make / Model / Model Year Involved:
  - Trailer / Bison Coach / Stratus / 2013
  - Trailer / Bison Coach / Stratus Express / 2013
  - Trailer / Bison Coach / Stratus Lite / 2013
  - Trailer / Bison Coach / Trail Express / 2013
  - Trailer / Bison Coach / Trail Hand / 2013
  - Trailer / Bison Coach / Traveler / 2013
- Vehicle Manufacturing Dates:
  - 02/20/2013 thru 05/07/2013
- Other Identification Necessary to Describe Vehicles:
  - Trailers built with a power awning manufactured by Dometic Corp.

(3) *COMPONENT MANUFACTURER* [Part 573.6(c)(2)(iv)]

- This report relates only to a component supplied by Dometic Corporation. Contact information is:

Angie Manes  
Supervisor, Awning Motor Recall Call Center

Dometic Corp.  
 2310 Industrial Pkwy.  
 Elkhart, IN 46516  
 260-463-7625

*(4) VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]*

Type	Make	Model	Number of Suspect Vehicles		
			United States	Canada	Export
Trailer	Bison Coach	Stratus	12	0	0
Trailer	Bison Coach	Stratus Express	22	3	0
Trailer	Bison Coach	Stratus Lite	16	2	0
Trailer	Bison Coach	Trail Express	25	1	0
Trailer	Bison Coach	Trail Hand	40	3	0
Trailer	Bison Coach	Traveler	10	0	0

*(5) PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN THE DEFECT [Part 573.6 (c)(4)]*

- It is estimated that all (100%) of the vehicles in suspect population could have the defect.

*(6) DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]*

- As reported in the defect report submitted for 13E-019 by Dometic Corporation. In the event that the awning installation instructions are not strictly followed in sequence by the installer and the cotter pin is left in place while raising the awning to the side wall of the RV, the motor assembly screws may potentially experience abnormal torque if the attached arms are not lifted from a horizontal position to a vertical position simultaneously.
- This abnormal torque potentially can shear the two motor assembly screws inside the awning roller tube, which will enable the fabric of the awning to possibly unfurl while the RV is either parked or in transit, increasing the risk of personal injury or a vehicle crash.

*(7) CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)/(7)]*

- 06/20/2013 – Bison coach receives initial Equipment Query 13-004 from NHTSA ODI based on equipment defect report filed by Dometic Corp. on 4/19/13.
- 07/29/2013 Bison Coach receives second Query for EQ 13-004 from NHTSA ODI and Bison management meet to determine next steps.
- 08/01/2013 – Navistar is notified by Bison regarding EQ 13-004. It was determined at this time that some trailers may have the defective awning installed. Navistar began working with Bison to determine the full extent of the Dometic power awning issue on Bison trailers.

- 08/02/2013 Navistar sends EQ 13-004 response to NHTSA ODI indicating that the issue is being reviewed as a potential safety defect.
- 08/07/13 – Navistar meets with Dometic and Bison to finalize suspect trailers that may have received the defective motor assembly.
- 08/08/13 – Navistar declares a safety recall.

*(8) PROGRAM TO REMEDY DEFECT [Part 573.6 (c)(8)]*

- Bison Coach will notify customers and Dometic Corporation will administer the campaign, supply remedy, and provide quarterly completion reports as outlined in Dometic's defect report (NHTSA campaign number: 13E-019).

*(9) PLAN FOR REIMBURSEMENT [Part 573.6 (c)(8)(i)]*

- Because Dometic Corporation is administering the campaign, any plan for pre-remedy reimbursement will be handled by Dometic.

*(10) SCHEDULE FOR RECALL NOTIFICATION [Part 573.6 (c)(8)(ii)]*

- Navistar will supply Dometic Corporation with customer name and address information by 08/27/2013.
- Bison Coach will notify customers by 09/02/2013.

*(11) MANUFACTURER'S CAMPAIGN NUMBER [Part 573.6 (c)(11)]*

- A manufacturer's Campaign number will not be required because Dometic Corporation is administering the campaign.

The undersigned should be contacted for any additional information regarding this recall on (331) 332-1590.

Sincerely,



R. L. Van Laar  
Compliance Manager  
Navistar, Inc.

RV: FI