



MONACO RV

Monaco RV, LLC
30725 Diamond Hill Road
Harrisburg, OR 97446

monacorv.com

SAFETY RECALL – 13001MRV

July 2013

«OwnerName»
«Addr1»
«City», «State» «ZIP»
VIN «VIN»

Dear Monaco RV Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco RV has decided that a defect which relates to motor vehicle safety exists in certain models of Monaco RV's Holiday Rambler, McKenzie, and R-Vision travel trailer brands. The suspect vehicles were built 10/12/2009 thru 5/15/2013 with water tanks mounted under the floor within enclosed underbellies.

REASON FOR THIS RECALL

The fresh water tank mounting system may fail.

RISK TO MOTOR VEHICLE SAFETY

If the mounting system fails, the water tank may separate from the vehicle and become a road hazard, increasing the risk of a crash.

DEFECT REMEDY

The remedy will involve installing a cross brace between the fresh water tank mounting brackets. Dealers have instructions to repair your vehicle and will be able to order parts once an appointment is made. The repair will be performed free of charge and take approximately 1/2 hour to complete.

ACTIONS YOU SHOULD TAKE

Monaco RV's records indicate that you own a vehicle involved in this recall.

If you own this vehicle, please schedule an appointment with any Monaco RV towable dealer to have your vehicle repaired. Your nearest dealer may be located by calling 1-877-466-6226 or by visiting <http://www.holidayrambler.com> or <http://www.trail-lite.com> and navigating to the dealer locator for your specific product make and model.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain pre-notification repair expenses. Contact Customer Service at 1-877-466-6226 for more information.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please contact Monaco RV at 1-800-685-6545 so that you will not be contacted again about this recall. Please be prepared to provide as much information as possible about a subsequent owner.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Monaco RV has failed to remedy the defect without charge or within a reasonable time, please call toll free 1-800-685-6545.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152); or go to <http://www.safercar.gov>.

Monaco RV requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Monaco RV, LLC