

FOREST RIVER, INC.

55135 C.R. 1 • Elkhart, IN 46514 • (574) 206-7600 • Fax (574) 206-9450

SAFETY RECALL NOTICE

Consumer
Street Address
City, State & Zip
VIN

Recall 13V 251
June 2013

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Forest River, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2014 Sunseeker, Forester, Solera, and Lexington model Class C motorhomes. We believe that you currently have or previously have owned one of these vehicles.

The issue found in the affected vehicles pertains to a Battery Isolation Manager (BIM) device located in the Battery Control Center (BCC). In some occurrences the BIM has developed a short circuit causing melting and smoke with the possibility of fire. The BCC is located inside the entrance of the motorhome on the bottom left of the entry stairs. Attached you will find instructions on how to remove and replace the BIM in your motorhome. **Please remove and replace the BIM immediately with the revised BIM provided with this letter. If you are uncomfortable with replacing the BIM, please contact your local Forest River authorized service facility to schedule this service to be performed.** In the event the BIM is removed but not replaced, all normal functions of the motorhome will function except the house batteries will not receive a charge from, nor connect to, the chassis batteries.

We apologize for this situation and with your help we will resolve any issue that may exist with your recreational vehicle. Our commitment, with the help of our authorized dealers, is to provide you with the highest level of service and support possible.

Federal regulations require that any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have difficulty getting your recreational vehicle repaired promptly and without charge, please contact your dealer's service manager. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. If you need assistance with locating a dealership, please contact Forest River Customer Service at 574-206-7600. Our office hours are: Monday – Friday, 8AM – 5PM, Eastern Time. We are closed on Saturday and Sunday.

Sincerely,
Forest River, Inc. Customer Service