

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: August

This report serves as **Recreation By Design's** notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a **9100 POWER AWNINGS, WEATHERPRO AWNINGS AND MOTOR SERVICE KITS (complete awnings and/or parts/accessories, included)** exists in certain **Monte Carlo, North American and Royal Travel, travel trailers**. **Recreation By Design** decided that this **9100 POWER AWNINGS, WEATHERPRO AWNINGS AND MOTOR SERVICE KITS (complete awnings and/or parts/accessories, included)** existed in these vehicles on **August 9, 2013**.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Recreation By Design

Vehicle brand or trademark name owner(s) (where applicable): Monte Carlo, North American
Royal Travel.

Designated Agent (imported vehicles):

Monica Lamley - Assistant Controller

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Dometic Corporation - Angie Manes - 260-463-7625
2310 Industrial Parkway
Elkhart, IN 46516

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

Recreation By Design - Monica Lamley - Asst Controller
57420 County Road 3
Elkhart, IN 46517
574-294-2117-phone 574-293-4970 - fax

Manufacturer's assigned campaign number (where applicable):

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make: Monte Carlo
Model: 44' PM
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 3/13
Body Style/Type (for non-passenger cars): Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 5CZ260R39D1123322
Total number of these vehicles: 1

Make: Monte Carlo
Model: 37' SC
Model Year(s): 2013
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars): 3/13
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

5CZ200R34D1123311
5CZ200R25D1123342

Total number of these vehicles: 2

Make: Monte Carlo

Model: 44' SC

Model Year(s): 2013

Inclusive dates of manufacture (month and year): 3/13

Body Style/Type (for non-passenger cars): Travel Trailer

Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

5CZ200R30D1123340

Total number of these vehicles: 1

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 16

The percentage of the recall population you estimate actually contain the defect or noncompliance: _____

Make: Monte Carlo
Model: 43' SC FW
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 3/13 4/13
Body Style/Type (for non-passenger cars): Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 5CZ300R3XD1123351 5CZ300R38D1123333
Total number of these vehicles: 2

Make: Monte Carlo
Model: 40' SC FW
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 3/13
Body Style/Type (for non-passenger cars): Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 5CZ200R33D1123350
Total number of these vehicles: 1

Make: Monte Carlo
Model: 37' PM
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 3/13
Body Style/Type (for non-passenger cars): Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 5CZ200R33D1123347
Total number of these vehicles: 1

Make: Monte Carlo
Model: 35' SC FW
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 4/13
Body Style/Type (for non-passenger cars): Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 5CZ300R39D1123356
Total number of these vehicles: 1

Make: Monte Carlo
Model: 52' SC FW
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 4/13
Body Style/Type (for non-passenger cars): Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 5CZ300R3XD1123348
Total number of these vehicles: 1

Make: North American
Model: 36' SC
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 4/13
Body Style/Type (for non-passenger cars): Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 5CZ200R28D1123352
Total number of these vehicles: 1

Make:	Royal Travel
Model:	42' SL
Model Year(s):	2013
Inclusive dates of manufacture (month and year):	4/13
Body Style/Type (for non-passenger cars):	Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	5CZ200R38D1123361
Total number of these vehicles:	1

Make:	North American
Model:	44' PM
Model Year(s):	2013
Inclusive dates of manufacture (month and year):	4/13
Body Style/Type (for non-passenger cars):	Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	5CZ200R35D1123365
Total number of these vehicles:	1

Make:	Monte Carlo
Model:	35' SC FW
Model Year(s):	2013
Inclusive dates of manufacture (month and year):	4/13
Body Style/Type (for non-passenger cars):	Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):	5CZ300R33D1123367
Total number of these vehicles:	1

Make: Royal Travel
Model: 39' SC
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 4/13
Body Style/Type (for non-passenger cars): Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 5CZ200R20D1123362
Total number of these vehicles: 1

Make: Monte Carlo
Model: 44' SC FW
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 4/13
Body Style/Type (for non-passenger cars): Travel Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): 5CZ300R37D1123324
Total number of these vehicles: 1

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

We were notified by NHTSA and our rep at Dometic
The serial # for each awning is placed on a form and
recorded with a specific unit.

Describe how the recall population is different from any similar vehicles not subject to this notification:

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

There is a step during installation that cannot be
skipped if this step is skipped it could damage the
motor

Describe the cause(s) of the defect or noncompliance condition.

A step during installation has been skipped

Describe the safety consequence(s) of the defect or noncompliance condition.

if motor is damaged it is possible that the awning
can unfurl unexpectedly, either while the coach is at
rest or in transit

Identify any warning(s) that may precede the defect or noncompliance condition.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

Dometic asks that you dont drive vehicle. They
ask that you call 888-943-4905.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

8-16-13

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.