



CHRONOLOGY OF EVENTS LEADING TO RECALL

On April 17, 2013, Outdoors RV Manufacturing was made aware of a possible defect in the power awnings used on our recreational vehicles. We were informed that Dometic Corporation had made a change to the motor assembly used in the power awnings, and there is a possibility of a failure in the motor that would allow the awning to unravel in transit.

On April 18, 2013, Outdoors RV contacted our sales representative at Dometic, Mike Boyer and was advised that there was a possibility of a defect in the power awnings, and he would get more information and call back. He did call back that afternoon and told us that they did know there was the risk of a potential failure on the new motor assemblies and asked if we could check our inventory. He advised us that awnings built from February 13, 2013 (serial #306XXXXX) through April 9, 2013 (serial #314XXXXX) have the potential of a failure and the motor assembly would need to be changed.

Outdoors RV checked the inventory of power awnings and found them to fall within this range of serial numbers. Mike Boyer was contacted at Dometic and advised that our awnings were in fact between the affected serial numbers and advised him that we would need to have them replaced or repaired before they were to be installed. Outdoors RV was told that Dometic would send replacement motors to be changed in the awnings and that they would coordinate with a repair center that would come to La Grande, Oregon and repair our inventory of awnings. Dometic was advised that until a repair center was dispatched to repair these awnings that the units that we have would be installed but not shipped until they were repaired. Dometic advised us that they were sending the recall information to our customers and that Dometic would handle all the details of the recall.

April 29, 2013 Outdoors RV Manufacturing received the Product Recall notice from Dometic Corporation. The technicians dispatched by Dometic arrived from "Rockin R RV" to install the replacement motors received for this recall. They were able to repair 38 awnings that were installed on units and were being held in shipping until repaired. The awnings in Outdoors RV's inventory were being repaired as they were installed on the production line. A total of 50 power awnings were repaired at the manufacturing plant as the awnings were installed in the production process. Dometic advised Outdoors RV that they would handle any units that were shipped prior to arrangements for repairs at the manufacturing plant. Notification was sent to Outdoors RV dealer network advising them to watch for the recall from Dometic.

Outdoors RV compiled a list of units on May 31, 2013 that had already shipped, so Dometic would be able to ensure the repairs at the dealerships. Dometic advised us that they have sent the bulletin outlining the recall and repair procedure to our dealers and would process all the parts and repairs for the defective awnings. While Dometic has intimated that the possible failure may be due to installation, Outdoors RV has the Dometic representative perform a quarterly installation audit to insure that we are following their recommended procedures. Past audits have all been positive with no changes to our assembly procedures.

Outdoors RV did act immediately once notified of the recall, and as a follow up to our original notification to the dealers, Outdoors RV completed a letter of notification to the dealerships and end consumer of the possible failure and the importance of addressing the concern immediately. This second notice was mailed June 25, 2013. Customers and dealers are advised to follow the Dometic Recall Procedure as outlined in their bulletin.

Outdoors RV has prepared an aftermarket notice, to go with Dometic notifications that will cover the service centers and replacement product outlets. A list of vehicle identification numbers of units that are covered under this recall is being prepared and will be provided to the NHTSA upon completion.

This notice was prepared by :

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Dated this 2nd day of August, 2013

Outdoors RV Manufacturing

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