



1541 Reynolds Road Charlotte, MI 48813

SPARTANCHASSIS.COM
517.543.6400

July 19, 2013

Alexandria Fire Dept, City of
900 2nd St
Alexandria VA 22314

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4S7CU2D90DC076620
4S7CU2D94DC076619
4S7CU2D92DC076618
4S7CU2D90DC076617

IMPORTANT: Safety Notice

URGENT - SAFETY – RECALL – 13V-266

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Standards.

Spartan Motors Chassis, Inc. has decided a defect which relates to motor vehicle safety exist in certain emergency response chassis cabs equipped with the Spartan Advanced Protection System (APS).

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

The restraints control module for the APS in the subject vehicles is manufactured with firing loop integrated circuits that are susceptible to damage when exposed to high and fast electrical noise. If this occurs, the air bag or seat belt pretensioner could inadvertently deploy without warning. An inadvertent deployment of an air bag or seat belt pretensioner could result in personal injury and increase the risk of a vehicle crash.

Corrective Action:

For vehicles affected by this recall, a transient suppression device, that will aid in reducing high and fast electrical noise, will be added to the harness for the restraints control module. This will be done at no charge.



The labor time required to perform said repairs may be **1 hr.** Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Spartan Chassis at 800-543-5008 Option 1. Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: <http://www.spartanchassis.com>.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 800-543-5008 - Option 1.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-5008 - Option 1. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Spartan Chassis, Inc.