

## **VEHICLE DEFECT OWNER NOTIFICATION LETTER**

Dear Starcraft Bus Owner:

This is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

Starcraft has determined that a defect which relates to motor vehicles safety exists in certain 2006-2012 Starcraft vehicles equipped with Ricon DOT Public Use, S and K Series wheel chair lift equipped with an optional armored cord on the hand held control pendant. The flexible, steel conduit (an armored pendant cable) and an external power lug at the base of the hydraulic pump. The armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of a thermal event.

### **WHAT YOU SHOULD DO**

Immediately locate and inspect the affected unit(s) in your fleet. If the pendant has been replaced such that the lift is no longer equipped with an armored pendant cord, no further action is necessary.

Make sure the cord is managed so that the cord not contact the lift, make sure that the protective, elastomeric cover shipped with the lift is properly installed and contact Ricon for supplemental cover kit and instructions.

Materials are available by calling Ricon Customer Service at (800) 322-2884, or by emailing Ricon's Recall Coordinator, at [admin12E38@wabtec.com](mailto:admin12E38@wabtec.com) or by locating the nearest Ricon servicing dealer using the locator on the Ricon website-[www.riconcorp.com](http://www.riconcorp.com)

### **WHAT WE WILL DO**

Ricon Corporation will provide materials as outline above. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the you may wish to write the Administer, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-DASH-2-DOT (1-888-327-4236). (Washington DC residents use 1-202-366-0123.

If you have sold or traded your vehicle, please let us know by contacting your dealer and/or Starcraft customer service at 1-800-348-7440.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.