



PO Box 2000 Goshen, IN 46527

July 29, 2013

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Keystone RV Company
Defect and Non-Compliance Report

Dear Ms. Lewis:

Keystone RV Company (“Keystone”) has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Keystone.

<u>Product Brand</u>	<u>Number of Vehicles</u>
2013 Bullet and Passport Travel Trailers VIN Ranges: Bullet 4YDT24829DD421845 - 4YDT33B20DD423175 Passport 4YDT25120DT412523 - 4YDT19021DT414115 Production Dates: 10/1/2012 – 3/5/2013	

The total number of vehicles subject to this recall campaign is: 2336

B. Description of Defect. It has been decided that Keystone RV Company has experienced a limited number failures with the mounting fasteners for the stabilizer jacks in the population listed above. The head of the fastener may snap off and cause the jack to become loose and separate from the vehicle in transit. If the fastener fails and the jack separates from the vehicle, there is an increased risk of personal injury and property damage.

C. Basis for Determining that a Defect Exists.

July 22, 2013 An increase in warranty claims led to an investigation into the possible cause. While no cause was identified and it was decided to replace the mounting fasteners on the population identified that experienced the failure.

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- D. Remedying of Defect. The remedy is to remove the existing mounting fasteners and replace them with fasteners supplied by Keystone.
- E. Owner Notifications. Keystone will notify the owners of the recreational vehicles by letter beginning in August 2013 pending NHTSA approval. A final copy of the owner letter will also be provided to NHTSA, along with the dealer repair procedures.
- F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.
- G. Campaign Number. Keystone's identification code for this recall is 13-196.

If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus
Keystone RV Company
Technical Manager