

**ENTEGRACOACH**
A Jayco Company

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July 31, 2013

Associate Administrator for Enforcement
Department of Transportation
National Highway Traffic Safety Administration
Office of Enforcement NVS-200 Room W45-306
1200 New Jersey Avenue S.E.
Washington, DC 20590

Dear Sir or Madam:

Pursuant to 49 CFR Part 573, Entegra Coach (“Entegra Coach” or the “Company”) is submitting this report to NHTSA concerning a recall campaign, which is being voluntarily initiated. Specific information is as follows:

573.6(c)(2)

Affected vehicles are Model year 2013 & 2014 Anthem, Aspire, and Cornerstone Class A Motorhomes.

The affected vehicles were manufactured between February 8, 2013 and June 13, 2013.

The recall population was determined from the manufacturing records for the Company’s manufacturing plant in Middlebury, Indiana, which produced the affected recreational vehicles.

The manufacturer of the wiper system is:

AM Equipment
PO Box 790
Jefferson, OR 97352
541-327-1546

The contact person is Shauna Martin.

Its country of origin is the United States.

573.6(c)(3)

A total of 174 vehicles are subject to this recall. Specific Vehicle Identification Numbers (VIN) are as follows:

Model year 2013 & 2014 vehicles with a starting VIN of 4VZBU1D90DC076929 and ending with 4VZVU1E9XDC077274.

573.6(c)(4)

Entegra Coach is recalling 100 percent of the affected vehicles identified in the scope.

573.6(c)(5)

Entegra Coach has determined the attachment mechanism that holds the windshield wiper arm to the wiper motor shaft could crack due to a bad casting. In addition, during testing, it was determined that the wiper arm could separate from the shaft through usage due to design factors. Both of these conditions could result in the wiper arm separating from the motor shaft.

573.6(c)(6)

In late May 2013, during routine inspection, a cracked windshield wiper arm casting was found on a newly produced unit on the production line. AM Equipment was notified and was able to duplicate the failure. They investigated to determine the root cause which was a bad batch of castings and a casting design that concentrated stress in areas where sharp corners existed. The casting mold was redesigned and parts from the new casting were tested to verify compliance to FMVSS 104 during the weeks of July 22nd and July 29th 2013. During the course of testing, it was also determined that the wiper arm could separate from the wiper motor shaft as a result of the design of the windshield and wiper system. A minor design change to the wiper system will prevent the arm from separating from the motor shaft. It was determined on July 25, 2013 that a safety defect existed because of the bad castings and the potential for the arm to separate from the shaft due to the design.

573.6(c)(8)

The remedy for the affected vehicles is to inspect and replace the windshield wiper arms.

Copies of the repair instructions, dealer notification letters, and owner letters will be provided to the agency within 10 business days. Entegra Coach is contacting all dealers and retail owners of the affected vehicles. Upon notification Entegra Coach is prepared to begin dealer notification within 5 business days after approval, and to owner's ten business days subsequent to dealer notification.

Thank you for your assistance,

A handwritten signature in black ink that reads "Joseph J. Resil". The signature is written in a cursive, flowing style.

Sincerely,

Joe Resil
Regulatory Compliance Manager

