

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: 8/7/13

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Chalet RV

Vehicle brand or trademark name owner(s) (where applicable): Chalet, Takana

Designated Agent (imported vehicles):

Jacobs Courts

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Dometic Corporation 509 South Poplar St. LaGrange, IN 46761

P: 260-463-2191

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

Jacob Counts 124 41st Ave S.E. Albany, OR. 97322
P: 541-791-4610 F: 541-791-4618
Email: warranty@chaletrv.com

Manufacturer's assigned campaign number (where applicable): N/A

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make: Chalet truck campers
Model: TS116FB, TS116, DS116RB
Model Year(s): 2013, 2014
Inclusive dates of manufacture (month and year): February 2013 - May 2013
Body Style/Type (for non-passenger cars): Truck Camper
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles: 16

Make: Takana
Model: 1860, 1865, 2265
Model Year(s): 2013, 2014
Inclusive dates of manufacture (month and year): February 2013 - May 2013
Body Style/Type (for non-passenger cars): Travel trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

Total number of these vehicles: <u>29</u>

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 45

The percentage of the recall population you estimate actually contain the defect or noncompliance: 40%

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

Received notification from Dometic Corporation about defective parts.
inspected inventory for items containing listed serial numbers under
recall. None of current inventory was affected.

Describe how the recall population is different from any similar vehicles not subject to this notification:

None

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

The potential defect is associated with the motor assembly of the power awnings when installed as completed power awning assemblies. If awning installation instructions are not strictly followed in sequence, the motor assembly screws may experience abnormal torque which can result in shearing of the screws.

Describe the cause(s) of the defect or noncompliance condition.

If the power awning installation instructions were not strictly followed the abnormal torque on the motor screws can cause them to shear, this will enable the fabric of the awning to possibly unfurl while parked or in transit.

Describe the safety consequence(s) of the defect or noncompliance condition.

Abnormal torque potentially can shear the two motor assembly screws inside the awning roller tube, which will enable the fabric of the awning to possibly unfurl while the recreation vehicle is either parked or in transit.

Identify any warning(s) that may precede the defect or noncompliance condition.

None

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

As of August 7th 2013 Chalet RV has received zero warranty claims associated with this recall and zero notification from dealers or customers.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

Chalet RV has not performed any testing

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

Affected owners will have recalled components replaced at either their selling dealer or Dometic repair facility. Potential in horse units were inspected on June 25th 2013. At that time there were zero affected units in production.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

Chalet RV does not record serial numbers of defective product.

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

Dometic will notify dealers of recall, dealers then can contact potentially affected customers.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

******* IMPORTANT REMINDERS *******

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.

Dealer Inventory 80713

Dealer	Country	State	Brand	Model	Length	Vin	Model Year
Adventure RV	US	CA	Takena	1860	18	5197	2013
Adventure RV	US	CA	Takena	1860BH	18	5198	2013
Adventure RV	US	CA	Takena	1865	18	5199	2013
Adventure RV	US	CA	Takena	1865	18	5200	2013
Adventure RV	US	CA	Takena	2265	21	5201	2013
Affordable	US	OR	Takena	1865	18	5151	2013
Affordable	US	OR	Takena	1865	18	5152	2013
Affordable	US	OR	Takena	1865	18	5013	2014
All Seasons RV - Bend	US	OR	Takena	2265	21	5212	2013
All Seasons RV - Bend	US	OR	Takena	1865	18	5211	2013
Apache	US	WA	Takena	1865	18	5038	2014
Apache	US	WA	Takena	1860BH	18	5150	2013
Bob Miller	US	CA	Takena	1865	18	5184	2013
Bob Miller	US	CA	Takena	2265	21	5192	2013
Camping World - Fountain	US	CO	Takena	1865	18	5095	2014
Camping World - Fountain	US	CO	Takena	1865	18	5096	2014
Countryside	Canada	BC	Takena	1860BH	18	5217	2013
Countryside	Canada	BC	Takena	2265	22	5218	2013
Countryside	Canada	BC	Takena	1860	18	5011	2014
Countryside	Canada	BC	Takena	1865	18	5012	2014
Lassen	US	OR	Takena	1860	18	5213	2013
Lassen	US	OR	Takena	1860BH	18	5214	2013
Lassen	US	OR	Takena	1860BH	18	5215	2013
Lassen	US	OR	Takena	2265	21	5153	2013
Russ Dean	US	WA	Takena	1865	18	5014	2014
Russ Dean	US	WA	Takena	1865	18	5185	2013
Russ Dean	US	WA	Takena	1860BH	18	5186	2013
Skyline Travel	Canada	AB	Takena	1865	18	5188	2013
Skyline Travel	Canada	AB	Takena	1865	18	5189	2013

Dealer Inventory 80713

Dealer	Country	State	Brand	Model	Length	Vin	Model Year
Apache	US	WA	Chalet Camper	TS116FB	21	6160	2013
Apache	US	WA	Chalet Camper	TS116FB	21	6128	2012
Camper Outlet	US	OR	Chalet Camper	TS116FB	21	6161	2014
Camper Outlet	US	OR	Chalet Camper	TS116FB	21	6162	2013
Camper Outlet	US	OR	Chalet Camper	TS116FB	21	6163	2013
Princess Craft	US	TX	Chalet Camper	DS116RB	21	6151	2014
Princess Craft	US	TX	Chalet Camper	TS116FB	21	6156	2013
Princess Craft	US	TX	Chalet Camper	TS116FB	21	6155	2013
Princess Craft	US	TX	Chalet Camper	TS116FB	21	6166	2014
Truck Camper Warehouse	US	NH	Chalet Camper	TS116FB	21	6168	2014
Truck Camper Warehouse	US	NH	Chalet Camper	TS116FB	21	6164	2014
Truck Camper Warehouse	US	NH	Chalet Camper	TS116	21	6153	2013
Truck Camper Warehouse	US	NH	Chalet Camper	DS116RB	21	6154	2013
Truck Camper Warehouse	US	NH	Chalet Camper	TS116	21	6158	2013
Truck Camper Warehouse	US	NH	Chalet Camper	TS116	21	6159	2013
Truck Camper Warehouse	US	NH	Chalet Camper	DS116RB	21	6157	2013