



August 2013

Dear Sprinter Mini-bus Owner,

**Recall Notification**

**2007 ~ 2009 Model Year Sprinter Mini-Bus equipped with Ricon series 'S' and 'K' wheelchair lifts. NHTSA #'s 13E-001 (Ricon) and 13V-325 (DBNA)**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Buses North America ("Sprinter") has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2007-2009 Sprinter mini-buses with Ricon series 'S' and 'K' wheelchair lifts equipped with an optional armored cord on the hand held pendant.

The affected Ricon lifts equipped with a hand held pendant control whereupon the cord is protected by a flexible, steel conduit (an armored cable) and an external power lug at the base of the hydraulic pump. In the event the lift is installed such that the armored pendant cable is not managed to be kept clear of the wheelchair lift and the protective elastomeric cover is either omitted or improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of a fire.

Our records indicate that your Sprinter mini-bus may be equipped with a Series 'S' or 'K' Ricon lift that is included in this group.

Inspect your affected Sprinter vehicle(s) equipped with a Ricon lift. The 14 digit lift serial number should end with a 'B' or a '3' if equipped with an armored pendant cord.

If the pendant has been replaced such that the lift is no longer equipped with an armored pendant cord, no further action is required. Complete the inspection log (Page 2) and Fax back to Ricon. If equipped, ensure the cord is managed so that the cord does not contact the lift and that the protective elastomeric cover shipped with the lift is properly installed. Then contact Ricon for a supplemental cover kit and instructions. Replacement parts are available by calling Ricon Customer Service at 1(800)322-2884 or by emailing Ricon's Recall Coordinator at [admin12E038@wabtec.com](mailto:admin12E038@wabtec.com) or by locating the nearest Ricon servicing dealer using the locator on the Ricon website at [www.riconcorp.com](http://www.riconcorp.com). After completing the repair, please complete the repair log (Page 2) and Fax back to Ricon.

If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed below.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer the vehicle owner, or have a change of address, please notify Sprinter so our records can be updated.

If Ricon or an authorized Ricon servicing dealer fails or is unable to perform this service without charge within 60 days, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 888-327-4236.

We apologize for any inconvenience this situation may cause you.

Sincerely,

Daimler Buses North America



