



July 16, 2013

Ms. Nancy Lewis
Associate Administrator for Enforcement
NATIONAL HIGHWAY TRAFFIC SAFETY
ADMINISTRATION
Attn: Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Recall Notification
2007 ~ 2009 Model Year Sprinter Mini-Bus equipped with Ricon manufactured
'S' and 'K' series platform lifts

Dear Ms. Lewis:

On July 9, 2013 NHTSA notified Daimler Buses North Carolina LLC via EQ13-003, of a safety defect relating to motor vehicle safety that exists in certain Sprinter mini buses equipped with Ricon wheelchair lifts, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Please note, this information is identical to 12E-038 (superseded to 13E-001) furnished by the Ricon Corporation on January 11, 2013. Furthermore, Ricon will be supplying replacement parts the remedy procedure as well as the quarterly completion report submissions.

573.6(c)(1)

Name of manufacturer: Daimler Buses North Carolina LLC

Manufacturer's agent: Bill Nicolle
WPNServices (on behalf of
Daimler Buses North America)
350 Hazelhurst Road
Mississauga, Ontario L5J 4T8
Canada)

573.6(c)(2)

Identification of potentially affected vehicles:

<u>Make/Model</u>	<u>Description</u>	<u>VIN Range/Dates of Manufacture</u>
Sprinter Mini-bus	Certain 2007 model year	WD0PF445375199169 / June '07 up to WD0PF445475206260 / June '07



573.6(c)(6)

Chronology (as supplied by Ricon and noted in 12E-038/13E-001):

- | | |
|------------------------|--|
| July 14, 2012 | A bus operated by First Transit in Independence, Missouri, was involved in a thermal incident that resulted in the interior of the fire being severely damaged while the vehicles was in operation. No injuries were reported. The vehicle manufacturer, Glaval Entourage, retained the services of ITC Experts (ITC) to investigate the incident. |
| August 2, 2012 | ITC inspected the vehicles at the First Transit garage. |
| August 29, 2012 | ITC report was made available to Ricon. |
| Sept.28, 2012 | Ricon determined a defect was present. |
| Jan. 11, 2013 | Ricon notified NHTSA – recall 13E-001 assigned. |
| July 9, 2013 | DBNA notified by NHTSA of the potential of having manufactured three (3) Sprinter mini-buses with affected lifts via 13EQ-003. |
| July 9, 2013 | DBNA contacted Ricon. Ricon supplied serial numbers of five (5) possible affected lifts sold to DBNC. |
| July 10, 2013 | DBNA determined a safety defect existed. Investigation into which Sprinter mini-buses had affected lifts installed commenced. |

573.6(c)(8)(i)

Program for remedying the defect:

Possibly affected Sprinter customers will be notified by DBNA of this defect and the potential safety consequences. The notification will include a toll free number to contact Ricon directly. Ricon will provide instructions for managing the pendant cord and will supply a non-conductive cover kit at no charge. It will be the responsibility of the lift owner to install the cover kit.

573.6(c)(8)(ii)

The estimated date to provide a service bulletin:	By Ricon
The estimated date to begin sending notifications:	Early August, 2013
The estimated date of completion of the notification:	Early August, 2013

573.6(c)(9)

Representative copies of all notices, bulletins and other communications:

A copy of the service bulletin and text of the OEM customer notification letter has already been submitted to your office by Ricon (13E-001).

573.6(c)(10)

Proposed owner notification letter submission:

The DBNA notification letter to the end user will be submitted to you shortly.

573.6(c)(11)

Manufacturer's campaign number:

N/A.

Sincerely,

WPNServices (on behalf of Daimler Buses North America)



Bill Nicolle