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By Recall Management Division at 11:26 am, Jul 23, 2013

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(8 pages)

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date:  July 17, 2013

This report serves as Compass Conversions's notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a defect related to motor vehicle safety exists in certain 9100 Series Awnings. Compass Conversions decided that this defect existed in these vehicles on April 17, 2013.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's Compass Conversions, LLC

Vehicle brand or trademark name owner(s) (where applicable): Elite and Bloomer

Designated Agent (imported vehicles): Teri Campbell

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If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

9100 Series Power Awning Models

Dometic Corporation-Attn: John Bowman

509 South Poplar St, LaGrang IN 46761

Phone - (260) 463-2191 Fax - (260) 463-7627

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

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Contact Person - Teri Campbell

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Compass Conversions, 1822 Industrial Blvd, Temple TX 76504

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Phone (254) 771-9909 Fax (254) 771-9995 Email - teri@compassconversions.com

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Manufacturer's assigned campaign number (where applicable):

## II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make: Bloomer
Model: Horse Trailer
Model Year(s): 2007
Inclusive dates of manufacture (month and year): April 2013
Body Style/Type (for non-passenger cars): Horse Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):  Vin - 1B9BG32267L51121 HORSE - 4
Total number of these vehicles: 1

Make: Elite
Model: Horse Trailer
Model Year(s): 03-2013
Inclusive dates of manufacture (month and year): April 2013
Body Style/Type (for non-passenger cars): Horse Trailer
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

Vin - 5MKWG2725D0013748 Horse - 3
Total number of these vehicles: 1

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: \_\_\_\_\_ 2 \_\_\_\_\_

The percentage of the recall population you estimate actually contain the defect or noncompliance: \_\_\_\_\_ 2 \_\_\_\_\_

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

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A recall notice was issued to our company by Dometic containing the model date of sale range and serial number range. Thus providing us with the tracking needed to located the 2 units that were sold to us with the defect.

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Describe how the recall population is different from any similar vehicles not subject to this notification:

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Of the awning units purchased through Dometic these two units above were the only ones included in the recall list for the type, model and serial number.

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### III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

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See Dometic Recall Notice Attachment

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Describe the cause(s) of the defect or noncompliance condition.

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See Dometic Recall Notice Attachment

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Describe the safety consequence(s) of the defect or noncompliance condition.

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See Dometic Recall Notice Attachment

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Identify any warning(s) that may precede the defect or noncompliance condition.

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See Dometic Recall Notice Attachment

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*For defects*, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

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See Dometic Recall Notice Attachment

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*For noncompliances*, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

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IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

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See Dometic Recall Attachment

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Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

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We will send out official notice within 5 days of notice approval through NHTS. It will be complete the same day.

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Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

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Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

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See Dometic Recall Notice Attachment

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**\*\*\*\*\* IMPORTANT REMINDERS \*\*\*\*\***

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.

