

McHenry, Stephen (NHTSA)

From: Walter Lewis <walter.lewis@porsche.us>
Sent: Tuesday, July 30, 2013 9:06 AM
To: McHenry, Stephen (NHTSA)
Subject: RE: sixth of eight

Hello Stephen,

The warranty description information given in the report are for new car warranties. I think you are referring to Porsche's Certified Pre-Owned Warranty (CPO). This is a warranty offered on used cars that have been inspected and certified as qualifying for the used car warranty. The terms of the CPO are 3 years and up to 100,000 miles. CPO claims are processed by our claims processing system in the same way as for new car warranties, thus any relevant claims will be contained in warranty data contained in WARRANTY_DATA.xlsx file.

Let me know if you need anything else.

Best regards,

Walter J. Lewis
Regulatory Affairs Manager
Porsche Cars North America, Inc.
980 Hammond Drive
Suite 1000
Atlanta, GA 30328

Office: (770) 290-3627
Cell: (404) 642-2532
Fax: (770) 290-5508
Email: walter.lewis@porsche.us

From: <Stephen.McHenry@dot.gov>
To: <walter.lewis@porsche.us>
Date: 07/29/2013 03:25 PM
Subject: RE: sixth of eight

Walter,

I have a question about the warranty information supplied by Porsche: on pages 8 and 9 of the response there are 7 types of warranties listed that Porsches offers. I have seen some mention of a "Porsche Approved Certified Limited Warranty" which is not one of the 7 listed. Do the warranty claims submitted include any claims made under this Certified Limited Plan of am I not understanding the information correctly?

Thank you for taking the time,