



***SAFETY RECALL N35 /NHTSA 13V-237
REPROGRAM BODY CONTROL MODULE***

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that some **2013 model year RAM trucks** fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 108 – Lamps, Reflective Devices and Associated Equipment.

The problem is... **The Body Control Module (BCM) on your truck (VIN: xxxxxxxxxxxxxxxxxxxx) may not give the double-flash cluster notification of a turn signal malfunction. As a result, your vehicle fails to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 108 – Lamps, Reflective Devices and Associated Equipment. Loss of turn signal function, without warning to the vehicle operator, could result in a crash.**

What your dealer will do... **Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will reprogram the BCM. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.**

What you must do to ensure your safety... **Simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Remember to bring this letter with you to your dealer.**

If you need help... **If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.**

Please help us update our records by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Recall Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this noncompliance without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC
Notification Code N35