

SAFETY RECALL NOTICE

Date]
[End User]

RE: Defect Recall Notification 13V-269

Dear [End User]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Farber Specialty Vehicles has decided that a defect which relates to motor vehicle safety exists in the Ricon wheelchair lift installed in your vehicle. This recall is based on information provided to us by Ricon.

IMPORTANT!

Your Ricon Wheelchair Lift is being recalled
Contact Ricon Corporation immediately

WHAT IS BEING RECALLED:

This recall applies to approximately 3,780 Ricon DOT Public Use, S and K Series wheelchair lifts manufactured between August 1, 2006 and September 29, 2012, equipped with an optional armored cord on the hand held control pendant. The affected model numbers are:

All affected model numbers end either with a "B" or "3". These characters in these positions of the Model number indicate that the unit is equipped with an optional, armored pendant cord:

S20XX-XXXXXXXXB
S20XX-XXXXXXXX3
S55XX-XXXXXXXXB
S55XX-XXXXXXXX3

K20XX-XXXXXXXXB
K20XX-XXXXXXXX3
K55XX-XXXXXXXXB
K55XX-XXXXXXXX3

WHY IS IT BEING RECALLED:

The affected lifts are equipped with a hand held pendant control where upon the cord is protected by a flexible, steel conduit (an armored pendant cable) and an external power lug at the base of the hydraulic pump. In the event the lift is installed such that the armored pendant cable is not managed to be kept clear of the wheelchair lift and the protective, elastomeric cover is either omitted or

improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of fire.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Immediately locate and inspect the affected unit(s) in your fleet. If the pendant has already been replaced such that the lift is no longer equipped with an armored pendant cord, no further action is necessary.

If your local operating requirements mandate the armored pendant cord, make sure the cord is managed so that the cord does not contact the lift, make sure that the protective, elastomeric cover shipped with the lift is properly installed and contact Ricon for supplemental cover kit.

Materials are available by calling Ricon Customer Service at (800)322-2884, or by emailing Ricon's Recall Coordinator, at admin12E038@wabtec.com or by locating the nearest Ricon servicing dealer using the locator on the Ricon website - www.riconcorp.com

WHAT RICON CORPORATION WILL DO:

Ricon will provide materials as outlined above. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800)322-2884.

We apologize for the inconvenience this safety recall will cause.

Sincerely,

George Snyder
Service Manager
Farber Specialty Vehicles
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