

July 19, 2013

[REDACTED]  
[REDACTED]  
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VIN: SCFEKBBK [REDACTED]

### **IMPORTANT SAFETY RECALL NOTICE - NHTSA Recall 13V-228**

Dear Dudley K Holmes,

#### **Safety Recall Action (RA-03-0016) – Throttle Pedal Lever - Incorrect Material Specification**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### **REASON FOR THIS RECALL**

Aston Martin has decided that a defect which relates to motor vehicle safety, exists on a quantity of vehicles that were manufactured from May 2012 thru April 2013. The models affected are:

- V8 Vantage (Coupe and Roadster)
- V8 Vantage S (Coupe and Roadster)
- V12 Vantage (Coupe)
- DB9 (Coupe and Volante)
- DBS (Coupe and Volante)
- Virage (Coupe and Volante)
- Rapide
- Rapide S

It is possible that the throttle pedal lever on these vehicles can fracture. This is because a batch of throttle pedal levers (including the part fitted in your car) was made with the wrong material. If the throttle lever fractures, the throttle will return to the idle position and the car will not be able to maintain its speed or to accelerate, which may increase the risk of a crash.

#### **WHAT WE WILL DO**

We will replace the throttle pedal assembly free of charge.

#### **WHAT YOU SHOULD DO**

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. Instructions for making this correction have been sent to your dealer and the necessary equipment is available. The labor time necessary to complete this service correction is approximately 12 minutes. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-888-923-9988.

After contacting your dealer and Aston Martin Customer Services, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have had your vehicle repaired due to this problem before receipt of this notice, you may be entitled to reimbursement for any out of pocket costs. For further information, please contact Aston Martin Customer Service by calling 1-888-923-9988.

**IF YOU NO LONGER OWN THE VEHICLE**

If you have sold or traded your vehicle, please let us know by completing the enclosed Change of Owner form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with our products.

Yours faithfully

A handwritten signature in blue ink, appearing to read 'Chris E Baker', with a long horizontal flourish extending to the right.

Chris E Baker

General Manager, Global After Sales Operations, Aston Martin Lagonda Limited.