



Mercedes-Benz

Urgent Safety Recall # 2013060004
Front Passenger Seat Occupant Classification System
NHTSA Recall # 13V-236

Mercedes-Benz USA, LLC

Gareth Joyce
Vice President
Customer Services

July, 2013

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2013 SLK-Class vehicles with regard to the front passenger seat Occupant Classification System (OCS). Our records indicate that your vehicle is included in the affected population of vehicles.

WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

The potentially affected Mercedes-Benz SLK-Class vehicles are equipped with an Occupant Classification System (OCS). The OCS detects whether a child seat is installed, or a person is sitting on the passenger seat. When the OCS detects a child seat, the front passenger airbag is automatically deactivated. On certain SLK-Class vehicles the passenger seat OCS may not function properly due to an isolated quality deviation at the supplier. In the worst case, there is a risk that the OCS erroneously classifies a very light person as a child seat, which would result in a brief temporary deactivation of the front passenger airbag. In this case the "PASSENGER AIR BAG OFF" indicator lamp would be illuminated. This might result in an increased risk of injury in the event of a crash during the limited period of inactivation. An authorized Mercedes-Benz dealer will replace the front passenger seat cushion in your vehicle to correct this condition.

This service will be provided free of charge. While the minimum repair time is approximately 2 hours, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

Please contact **MERCEDES-BENZ OF ANYTOWN, 201-555-1234** or another authorized Mercedes-Benz dealer, to schedule an appointment at your earliest convenience. To locate authorized Mercedes-Benz dealers please visit www.MBUSA.com/dealerlocator. Please mention Recall Campaign #2013060004.

If you are no longer the vehicle owner, or have a change of address, please provide the new address information on the reverse side of this letter and return the letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

Should you have any questions or encounter any difficulty regarding this Recall Campaign please contact an authorized Mercedes-Benz dealer. If a dealer is unable to remedy your situation, please contact us at 1-(800) FOR-MERCEdes (1-800-367-6372).

If an authorized Mercedes-Benz dealer or MBUSA fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this situation may cause you.

Sincerely,

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