

Retail Operator General Manager	Sales New Motorcycles	Sales Pre-Owned Motorcycles	Business Manager (F&I)	Service	Parts & Accessories	Administration
Date: July 2013		Source: SI 17/2013				
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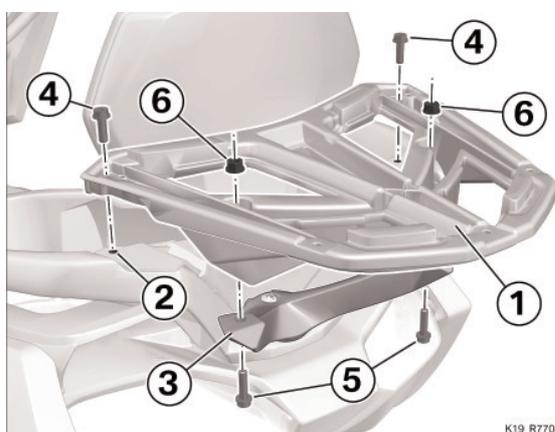
**BMW Motorrad  
USA  
Service Information Bulletin**

**\*\*Notice of Recall 13E-030\*\***

**Subject:** Luggage Carrier

**Model:** C 650 GT (K19, 0133/0134)

**Details:** BMW Motorrad has ascertained that vehicle operation can cause the threaded fasteners (4, 5 and 6, see illustration) of the luggage carrier (optional accessory) to lose their preload and in the course of time these fasteners can work loose. If this is not noticed by the rider, the luggage carrier, complete with the components mounted on it (e.g. topcase), can become detached from the vehicle.



- Luggage-carrier bottom section (1)
- Rear grab handle (2)
- Bracket (3)
- Screws, front (4)
- Screws, rear, (5) with nuts (6)

K19\_R77048b

**NHTSA Statement:** PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THE VEHICLE IS IN THE SHOP FOR MAINTENANCE OR REPAIRS.

BMW Motorcycle dealers must ensure recalls are completed after having been notified by BMW of North America, LLC (BMW Motorrad USA) that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In BMW NA's case, this notification would typically be made by the issuance of a recall notification in the form of a Service Information Bulletin (SIB) or transmission of a Dealer Communication System (DCS) recall message.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a recall campaign is announced by BMW NA, dealers must ensure that all recalls on vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new vehicles or new items of replacement equipment to consumers with an open recall.

The Safety Act also prohibits dealers from selling or leasing the vehicle or item of replacement equipment, unless and until the open recall has been completed BEFORE delivery. This also pertains to motorcycles in the Certified Pre-Owned program, and to items of replacement equipment.

Finally, BMW motorcycle dealers should not sell or use parts that have been recalled by BMW Motorrad USA. Please follow the specific instructions provided by BMW Motorrad USA on the return or disposition of the parts.

**Vehicles affected:** In order to determine if a specific vehicle is affected by this Recall Campaign, it will be necessary to verify all vehicle VINs through a DCS Vehicle History Check. Based on the response of the system, either proceed with the repair or take no further action. Please note, affected VINs may not appear until 24-72 hours after the release of this bulletin.

**Note:** Any C 650 GT (K19) can have the luggage carrier installed, so the technical campaign applies to all vehicles of this type. Luggage carriers of the C 600 Sport (K18) are of different design and consequently, they are not affected.

**Production Solution:** A change has been made to the luggage carrier installation kit. With immediate effect it consists of a modified bracket (3), self-locking nuts (6) and is to be installed only in combination with high-strength thread-locking compound (Loctite 270).

The new workshop installation instructions (issue No. 05/2013) have been posted on the ASAP for downloading. With immediate effect, the workshop installation instructions on the RSD (Repair and Service Data BMW Motorrad) DVD are no longer valid. The updated workshop installation instructions will be available on the RSD DVD from version 09/2013 onward.

**Note:** The new bracket (part number 77 44 8 550 289) cannot be installed in combination with a backrest for the passenger. For this reason, on initial installation of a backrest the bracket (part number 77 44 7 725 160) has to be ordered in addition.

**Aftersales Solution:** All vehicles affected by this problem have to be checked to ascertain whether a luggage carrier is fitted. If fitted, the luggage carrier has to be modified as described in work item 00 60 268, "Checking and, if necessary, replacing bracket and threaded fasteners of luggage carrier" or 00 60 270 "Checking and, if necessary, replacing bracket and threaded fasteners of luggage carrier (backrest installed)".

**Warranty:** The repair described in this bulletin is covered under warranty regardless of time or mileage. Reimbursement for this Recall Campaign is through normal claim entry utilizing the following information:

<b>Warranty Processing Information:</b>	<b>Defect code:</b>	00 00 77 00 00	Checking and, if necessary, replacing bracket and threaded fasteners of luggage carrier
	<b>Labor codes:</b>	00 60 271*	Checking presence of luggage carrier, 5 FRU
		or	
		00 60 268*	Checking and, if necessary, replacing brackets and threaded fasteners of luggage carrier, 5 FRU
		or	
		00 60 270*	Checking and, if necessary, replacing brackets and threaded fasteners of luggage carrier (backrest installed), 5 FRU
	<b>Part numbers:</b>	77 44 8 550 289	Bracket for luggage carrier
		07 12 9 905 471	Nut, self-locking (x2)
	<b>Sublet:</b>	Code 4	\$1 (Loctite 270)

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#### Additional warranty scope if parts have been damaged

Note, these items are necessary **only** if a vehicle has been ridden for a lengthy period of time with the threaded fasteners loose, resulting in damaged parts.

<b>Labor Code:</b>	+46 72 501	Replacing rear grab handle (see RSD for FRU amount)
<b>Part numbers:</b>	46 54 7 725 051	Rear grab handle
	46 54 7 697 252	Luggage-carrier bottom section
	77 44 7 725 160	Bracket for luggage carrier (backrest installed)

\*Main Work 00 60 271 / 268 / 270 - these main labor operations crediting 5 FRU include all repair procedures to complete the task with allowance for necessary ancillary tasks (e.g., visual inspection, lubrication, cleaning parts etc.) and administrative tasks. Only one main labor operation can be claimed per repair visit. All other labor operations for any other line(s) must be claimed using plus code labor operations. Please refer to the Warranty Policy and Procedures Manual regarding add-ons, proper support, documentation, claims submission and archiving requirements as applicable.

**Contact:** Service and Technical Manager

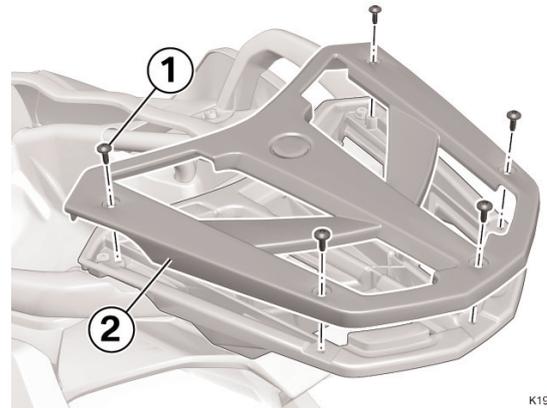
If the vehicle is not fitted with a luggage carrier, no further action is necessary.  
Submit a warranty claim according to the information on page 2 to clear the campaign.

## 00 60 268 Checking and, if necessary, replacing brackets and threaded fasteners of luggage carrier

### 1 Checking luggage carrier and rear grab handle, replacing bracket

Note: If there is **no** backrest fitted, the bracket for the luggage carrier **must always** be replaced.

Remove screws (1) and remove luggage carrier top section (2).



K19\_R77043c

Remove screws (1) and nuts (2).  
Remove screws (3) and remove luggage carrier bottom section (4).  
Remove spacers (5).

#### Check

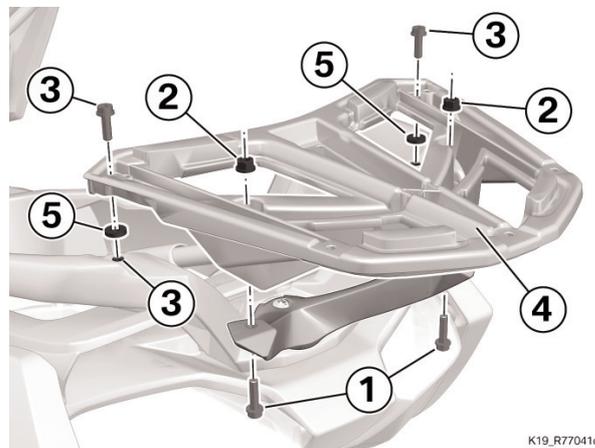
Check luggage carrier bottom section (4) for cracks in the vicinity of the threaded fasteners.

#### Result

Cracks are perceptible.

#### Measure

Replace the luggage carrier bottom section.



K19\_R77041c

#### Check:

Check threaded bushes (1) in rear grab handle (2).

They must be countersunk or flush (arrow).

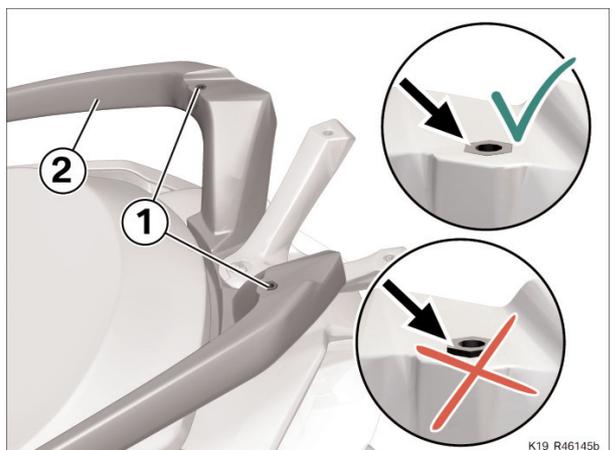
Tighten the screws until hand tight and check that threaded bushes (1) are secure.

#### Result

Threaded bushes project or are loose in the rear grab handle.

#### Measure

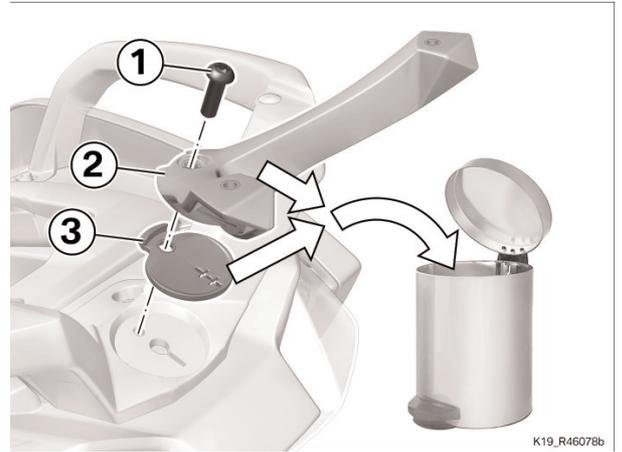
Replace rear grab handle (description in work item: 46 72 501, to be billed as a separate line item).



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## 2 Removing and disposing of bracket for luggage carrier

Remove screw (1).  
Remove bracket (2) and spacer (3) and dispose of the parts in the appropriate manner.



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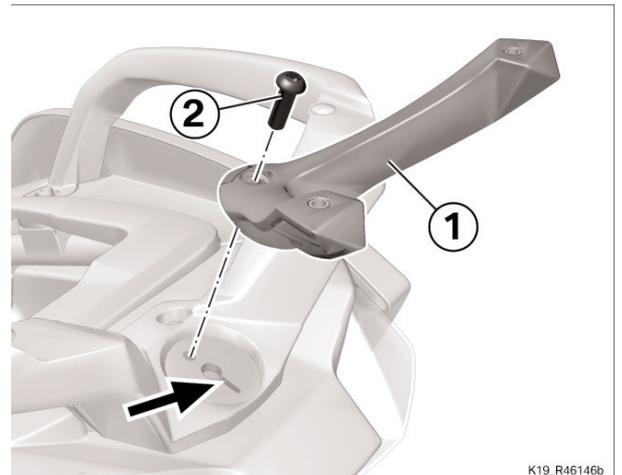
## 3 Installing bracket (modified, without spacer) for luggage carrier

### Attention

Bracket for luggage carrier can break.  
Install only the modified bracket without spacer.

Clean the threads.  
Hold bracket (1) in position, noting the locator (arrow).  
Install screw (2) with thread locking compound and tighten until hand tight.

Thread locking compound	
Loctite 270, High strength	83 19 2 210 337



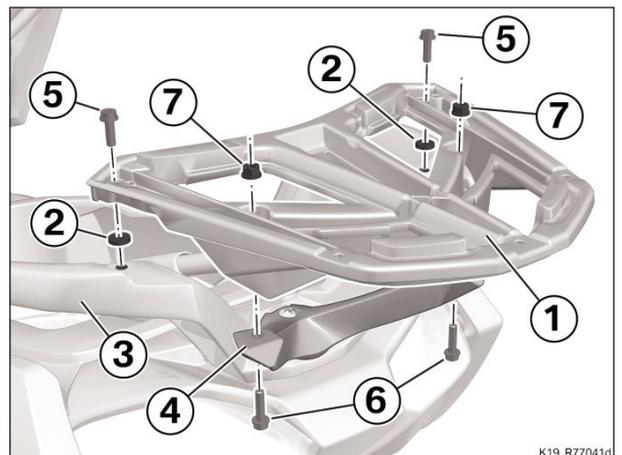
K19\_R46146b

## 4 Installing luggage carrier bottom section

Clean the threads.  
Apply thread locking compound to all the screws.

Thread locking compound	
Loctite 270, High strength	83 19 2 210 337

Position luggage carrier bottom section (1) with spacers (2) on the rear grab handle (3) and bracket (4).  
Hand tighten screws (5).  
Install screws (6) and new nuts (7) and tighten until hand tight.



K19\_R77041d

## 5 Installing luggage carrier bottom section

Tighten screws (5).

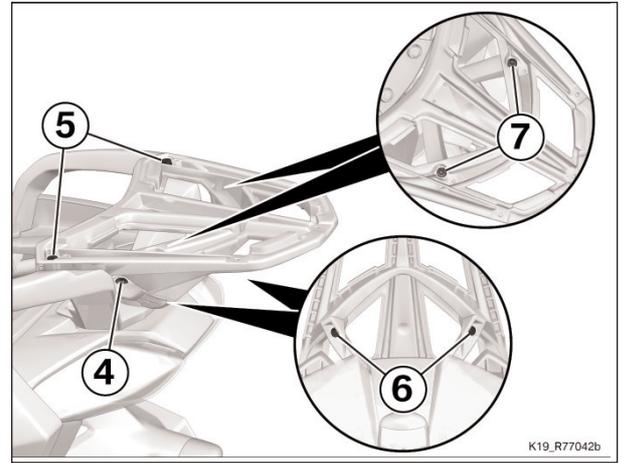
Tightening torques		
Luggage carrier bottom section to grab handle		
M6 x 20 Thread locking compound (Loctite 270, High strength)	10 Nm	with luggage carrier <sup>OA</sup>

Tighten screw (4).

Tightening torques		
Bracket for luggage carrier to grab handle		
M8 x 25-10.9 Thread locking compound (Loctite 270, High strength)	19 Nm	with luggage carrier <sup>OA</sup>

Tighten screws (6) with nuts (7).

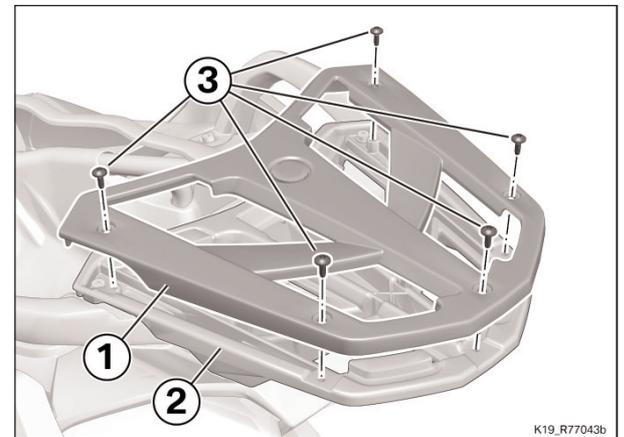
Tightening torques		
Luggage carrier bottom section to grab handle		
M6 x 25 Thread locking compound (Loctite 270, High strength)	10 Nm	with luggage carrier <sup>OA</sup>



## 6 Installing luggage carrier top section

Position luggage carrier top section (1) on luggage carrier bottom section (2) and install screws (3).

Tightening torques		
Luggage carrier top section to luggage carrier bottom section		
screw for plastic, 5 x 12	2 Nm	with luggage carrier <sup>OA</sup>



Note the maximum payload of the luggage carrier, see Rider's Manual.

## 7 Finishing work

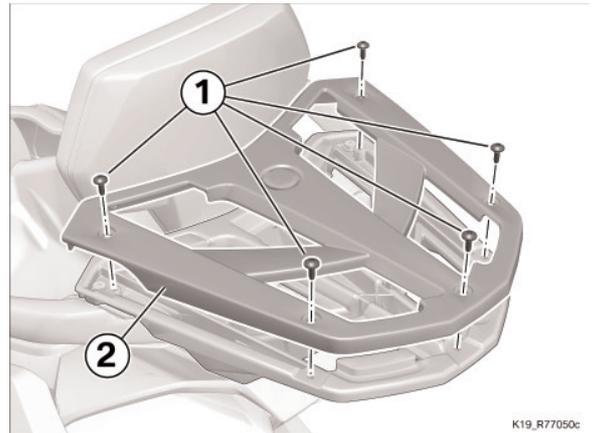
Final check of work performed

If the vehicle is not fitted with a luggage carrier, no further action is necessary.  
Submit a warranty claim according to the information on page 2 to clear the campaign.

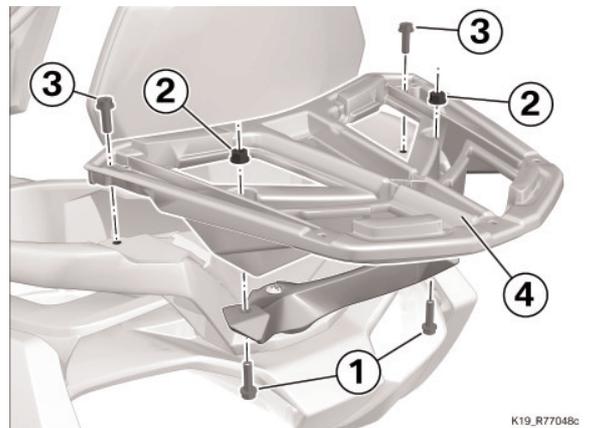
## 00 60 270 Checking and, if necessary, replacing brackets and threaded fasteners of luggage carrier (backrest installed)

### 1 Checking luggage carrier, bracket and rear grab handle

Remove screws (1) and remove luggage carrier top section (2).



Remove screws (1) and nuts (2).  
Remove screws (3) and remove luggage carrier bottom section (4).  
Remove spacers (5).



#### Check

Check luggage carrier bottom section (4) for cracks in the vicinity of the threaded fasteners.

#### Result

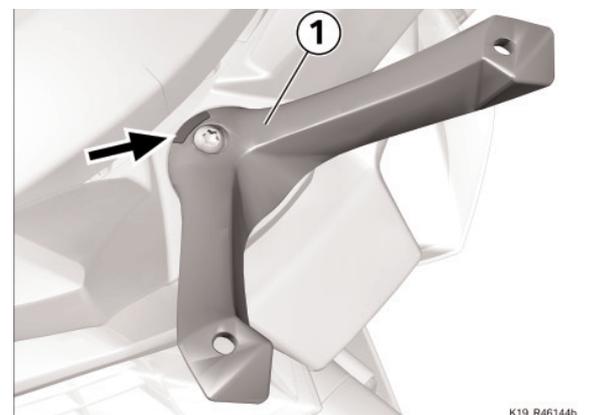
Cracks are perceptible.

#### Measure

Replace the luggage carrier bottom section.

Check bracket (1) for cracks, particularly at the front (arrow).

If cracks are visible, replace bracket (1).



Check threaded bushes (1) in rear grab handle (2). They must be countersunk or flush (arrow).

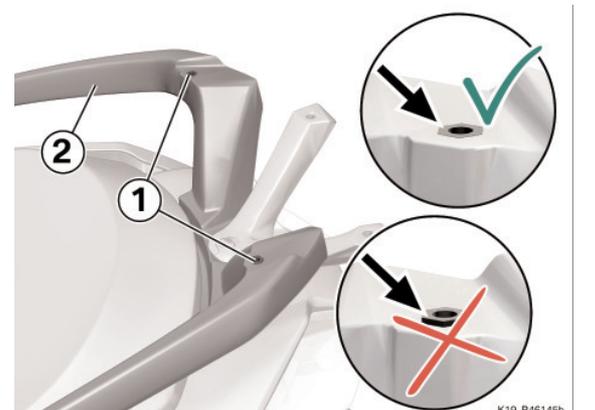
Tighten the screws until hand tight and check that the threaded bushes (1) are secure.

#### Result

Threaded bushes project or are loose in the rear grab handle.

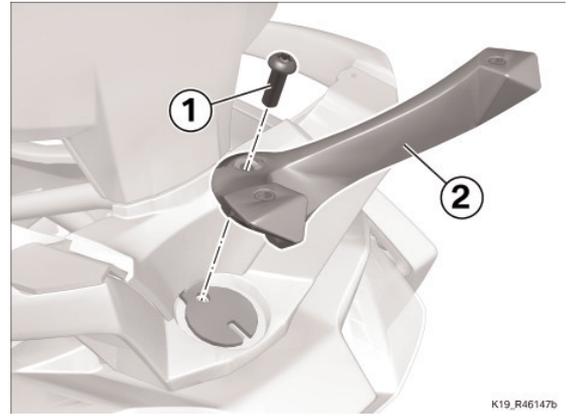
#### Measure

Replace rear grab handle (description in work item: 46 72 501, to be billed as a separate line item)



## 2 Removing bracket for luggage carrier

Remove screw (1).  
Remove bracket (2).

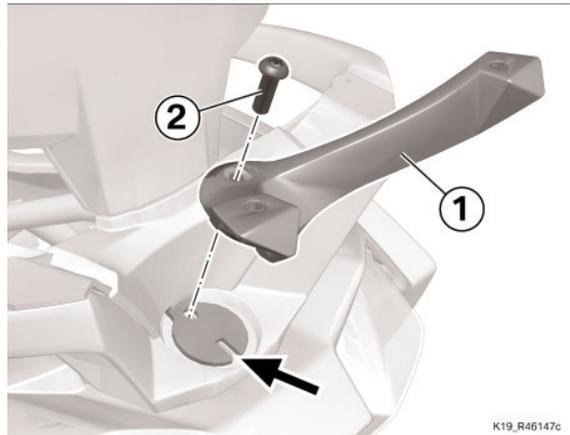


K19\_R46147b

## 3 Installing bracket for luggage carrier

Clean the threads.  
Hold bracket (1) in position, noting the locator (arrow).  
Install screw (2) with thread locking compound and tighten until hand tight.

Thread locking compound	
Loctite 270, High strength	83 19 2 210 337



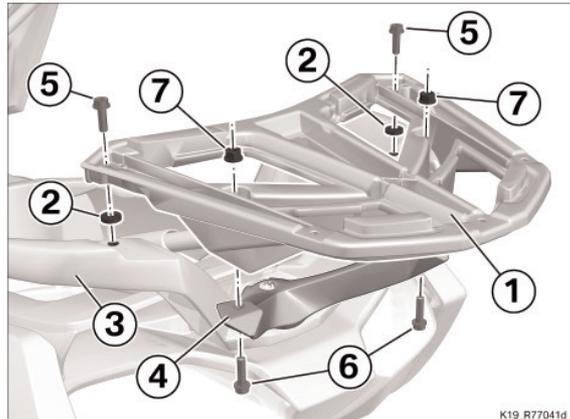
K19\_R46147c

## 4 Installing luggage carrier bottom section

Clean the threads.  
Apply thread locking compound to all the screws.

Thread locking compound	
Loctite 270, High strength	83 19 2 210 337

Position luggage carrier bottom section (1) with spacers (2) on the rear grab handle (3) and bracket (4).  
Hand tighten screws (5).  
Install screws (6) and new nuts (7) and tighten until hand tight.



K19\_R77041d

## 5 Installing luggage carrier bottom section

Tighten screws (4).

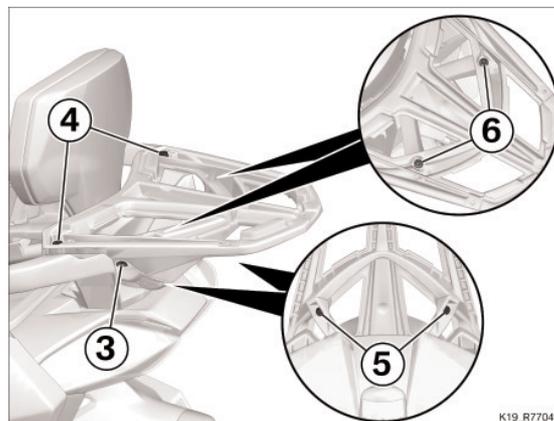
Tightening torques		
Luggage carrier bottom section to grab handle		
M6 x 20 Thread locking compound (Loctite 270, High strength)	10 Nm	with luggage carrier <sup>OA</sup>

Tighten screw (3).

Tightening torques		
Bracket for luggage carrier to grab handle		
M8 x 25-10.9 Thread locking compound (Loctite 270, High strength)	19 Nm	with luggage carrier <sup>OA</sup>

Tighten screws (5) with nuts (6).

Tightening torques		
Luggage carrier bottom section to grab handle		
M6 x 25 Thread locking compound (Loctite 270, High strength)	10 Nm	with luggage carrier <sup>OA</sup>

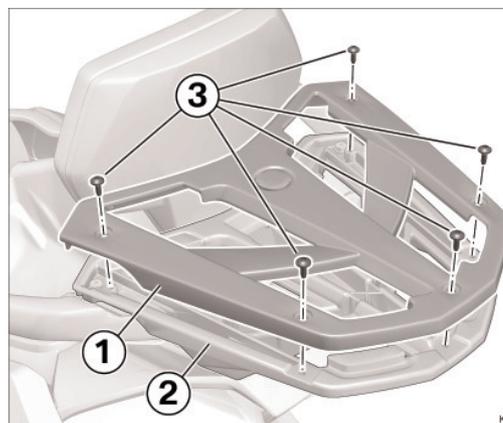


K19\_R77049b

## 6 Installing luggage carrier top section

Position luggage carrier top section (1) on luggage carrier bottom section (2) and install screws (3).

Tightening torques		
Luggage carrier top section to luggage carrier bottom section		
screw for plastic, 5 x 12	2 Nm	with luggage carrier <sup>OA</sup>



K19\_R77050b

Note the maximum payload of the luggage carrier, see Rider's Manual.

## 7 Finishing work

Final check of work performed