



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 16, 2013

**VIA E-MAIL AND CERTIFIED MAIL – RETURN RECEIPT REQUESTED**

Mr. Andy Callaway  
General Manager  
Frontline Communications  
12770 44<sup>th</sup> Street, North  
Clearwater, FL 33762

NVS-215kjs  
11V-392

Dear Mr. Callaway:

Your company, Frontline Communications (Frontline), has not been filing the obligatory recalls completion quarterly reports on this recall campaign. We have repeatedly reminded you that the company is obligated to file these reports, and requested the company provide them. They have not been provided despite our reminders and requests.

Frontline may consider this letter its final warning to submit the reports that are missing and to do so immediately. If your company continues to violate its obligations under federal law, we will have no choice but to consider appropriate enforcement action including, but not limited to, an action for injunctive relief and/or substantial civil penalties.

You may fax the report to Mrs. Kelly Schuler at 1-202-366-7882, or email her at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov). If you have any questions concerning this matter, please contact Kelly at 1- 202-366-5227.

Your immediate cooperation is appreciated.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement