

## *Safety Recall Notice*

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

Eldorado has decided that a defect which relates to motor vehicle safety exists in certain *Amerivan* wheelchair accessible vans manufactured between February 17, 2011 and June 25, 2013 that were built using the Toyota Sienna Minivan.

All of the vans subject to this recall campaign contain a safety defect that allows the left rear shock absorber to contact the fuel filler neck during extreme compression of the shock absorber. This potentially could damage the fuel filler neck allowing gasoline or gasoline vapors to escape which could result in a fire or explosion causing personal injury or death.

### What We Will Do

Eldorado will correct the shock absorber location to provide the required clearance to the fuel filler neck at no charge for parts or labor.

### What You Should Do

Please stop using your van immediately and contact your nearest Eldorado dealer to have your vehicle repaired. If you experience trouble in locating a dealer, please contact Eldorado at 800-955-9086. This defect will be repaired at no cost to you. The approximate time required to repair your vehicle will be 2 hours.

### Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Eldorado fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Eldorado by contacting them directly at 800-955-9086.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our vehicles.

Sincerely,

Bernie Regnier  
Product Support Manager