



Mercedes-Benz

Urgent Safety Recall # 2013050004
Re-Tighten Second Row Seat Belt Anchorages
NHTSA Recall # 13V-166

Mercedes-Benz USA, LLC

Gareth Joyce
Vice President
Customer Services

June, 2013

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2013 GL-Class vehicles with regard to the second row seat belt anchorages. Our records indicate that your vehicle is included in the affected population of vehicles.

WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

DAG has determined that due to a limited temporary change in the assembly process, one of the seat belt anchor fittings (left or right) of the second seat row in a limited number of vehicles may not have been tightened with the appropriate torque. If the tightening torque of the bolt securing the seat belt anchor fitting is too low, further loosening of the bolt due to vibrations experienced while driving cannot be excluded. If this occurs, the bolt might not withstand the required loads under all circumstances, resulting in an increased risk of injury for the occupant in case of a crash. An authorized Mercedes-Benz dealer will check, and if necessary, tighten the second row seat belt anchors in your vehicle to correct this condition.

This service will be provided free of charge. While the minimum repair time is approximately 15 minutes, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

Please contact **MERCEDES-BENZ OF ANYTOWN, 201-555-1234** or another authorized Mercedes-Benz dealer, to schedule an appointment at your earliest convenience. To locate authorized Mercedes-Benz dealers please visit www.MBUSA.com/dealerlocator. Please mention Recall Campaign #2013050004.

If you are no longer the vehicle owner, or have a change of address, please provide the new address information on the reverse side of this letter and return the letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

Should you have any questions or encounter any difficulty regarding this Recall Campaign please contact an authorized Mercedes-Benz dealer. If a dealer is unable to remedy your situation, please contact us at 1-(800) FOR-MERCEdes (1-800 367-6372).

If an authorized Mercedes-Benz dealer or MBUSA fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this situation may cause you.

Sincerely,

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