

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: 6-25-2013

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: LaBoit Specialty Vehicles Inc.

Vehicle brand or trademark name owner(s) (where applicable):

Designated Agent (imported vehicles):

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

PLEASE REFER TO "ATTACHMENT A"

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

RYAN DEPRIEST PH: 614-231-7640 FAX: 614-231-7680
rdepriest@labo.it.com

Manufacturer's assigned campaign number (where applicable): EQ 13-004

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make: DOMETIC
Model: 9100 POWER AWNING
Model Year(s): 2013
Inclusive dates of manufacture (month and year): 2/13/2013 - 4/9/2013
Body Style/Type (for non-passenger cars): N/A
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): Serial # 306XXXXX to 314XXXXX
Total number of these vehicles: 5 ONE UNIT WAS SENT BACK TO DOMETIC SO ONLY 4 WERE INSTALLED

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

Total number of these vehicles:

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 5

The percentage of the recall population you estimate actually contain the defect or noncompliance: 4

Identify and describe how the recall population was determined (e.g., on what basis the recalled models were selected and how the inclusive dates of manufacture were determined):

PLEASE REFER TO "ATTACHMENT A"

Describe how the recall population is different from any similar vehicles not subject to this notification:

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III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

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Describe the cause(s) of the defect or noncompliance condition.

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Describe the safety consequence(s) of the defect or noncompliance condition.

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Identify any warning(s) that may precede the defect or noncompliance condition.

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For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

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For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

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IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

I immediately contacted our customers that had Awnings affected by this recall. I WORKED WITH DOMETIC Warranty + HAD ALL THE NECESSARY WORK COMPLETED IT WAS PAID FOR BY DOMETIC

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

ALLREADY COMPLETED

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

N/A

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

PLEASE REFER TO "ATTACHMENT A"

******* IMPORTANT REMINDERS *******

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.



PRODUCT RECALL
TECHNICAL BULLETIN
9100 POWER AWNING, WEATHERPRO AWNING AND MOTOR SERVICE KITS

April 24, 2013

Dometic is committed to providing a quality product for the enjoyment of our customers. We go to great lengths to thoroughly test our products. In our on-going testing process we have discovered a potential condition related to 9100 POWER AWNINGS, WEATHERPRO AWNINGS AND MOTOR SERVICE KITS (complete awnings and/or parts/accessories, included). This potential condition affects ONLY product manufactured between February 13, 2013, [306XXXXX serial #] through April 9, 2013, [314XXXXX serial #]. The awning serial # appears on a label on the right underside of the fabric and on the roller tube. The Motor Service Kit's serial # appears on the end cap of the shipping tube.

Background We recently introduced an enhanced redesign of certain components associated with the motor in our 9100 Power Awning, WeatherPro Awning and Motor Service Kits. There is an important step in our installation instructions which, in conjunction with our design change, **CANNOT BE BYPASSED from the proper sequence (see below, as presented in our instructions)**.

5. **WARNING** IMPACT OR PINCH HAZARD. Do NOT remove cotter pin from torsion rod (at end cap) until top casing is secured to front channel. Otherwise, rapid casting spin off will occur. Spring tension will attempt to spin the hardware and/or fabric roller tube quickly and unexpectedly. Failure to obey this warning could result in death or serious injury.

Remove cotter pin from left end of torsion rod (LH end cap). See (FIG. 5).

-  Removing cotter pin will release factory preset torsion (spring) tension.

- a. Straighten bent end of cotter pin.
- b. Rotate fabric roller tube (as if unrolling awning) by pulling bottom of tube toward you.

-  This will reduce pressure on cotter pin for easier removal.

- c. While holding fabric roller tube, pull cotter pin out and discard.



Condition Through on-going testing, we have become aware that in some cases this step is being bypassed during installation. In bypassing this installation step the 9100 Power Awning, WeatherPro Awning, or Motor Service Kit installation can damage the awning motor. If this motor damage occurs it is possible that the awning can unfurl unexpectedly, either while the coach is at rest or while in transit.

Action Due to this potential condition, which will NOT be evident from post-installation inspection, Dometic is requesting that you DO NOT SHIP any units with an installed 9100 Power Awning, WeatherPro Awning, or Motor Service Kit manufactured within this date range described above. We need you to confirm the serial number of any units that you may have purchased from Dometic. We have provided the attached visual depiction of the affected motors for your convenience. If you have confirmed a serial number, as outlined, then please call 1-888-447-0003. We will provide detailed instructions during this call.

Dometic is filing a "safety-related defect" notification campaign with the National Highway Transportation Safety Administration (NHTSA). As required by 49CFR 573 the OEM is also required to file a "safety-related defect" notification with NHTSA. We are also filing a "safety-related defect" notification with the Ministry of Transportation in Canada.

Dometic greatly appreciates your assistance in correcting this potential condition.

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