



July 8, 2013

**IMPORTANT: Safety Notice**

**SAFETY – RECALL – 13V-242**

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

*Spartan Motors Chassis, Inc. has decided that a defect which relates to motor vehicle safety exists in certain motorhome chassis equipped with an independent front suspension supplied by Reyco Granning, LLC.*

*Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.*

What is the defect?

Incorrect wheel bearings have been installed on certain independent front suspensions allowing for increased end play of the wheel. Excessive end play may lead to point loading of the inner bearing along with wear of the inner brake pad. Excessive end play and point loading may cause the ABS light to illuminate, noise from the front end of the vehicle and possible noticeable pulling of the steering wheel.

However, prolonged preloading may result in a wheel seal fire and potentially igniting other flammable material in close proximity to the wheel. This may result in a vehicle fire.

Corrective Action:

Motor home chassis in the affected population for this recall will be inspected to determine if incorrect bearings have been installed.

Incorrect bearings will be replaced. Both the inspection and bearing replacement will be performed at no charge.



Labor Time:

The labor time required to perform the inspection will be approximately **1 hour**.

For replacement of the bearings, labor time will be approximately **4 hours**.

Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

**Call Spartan Chassis at 1-800-543-4277 to locate an authorized dealer or service center near you.**

Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website:

[http://www.spartanchassis.com/cps/service/service\\_centers.asp](http://www.spartanchassis.com/cps/service/service_centers.asp)

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 1-800-543-4277.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 1-800-543-4277. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Spartan Chassis, Inc.