



3701 Johnson Road · Chanute, KS 66720 · Phone 620-431-2088 · Fax 620-431-2513 · Sales Dept. Fax 620-431-7909 · www.nuwa.com

July 8, 2013

PRODUCT SAFETY BULLETIN 2013-1
NHTSA recall number 13V-273

Dear Mr.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for this bulletin: NU WA Industries Inc. has decided that a defect which relates to motor vehicle safety exists in the Dometic power awning that was installed on your coach by NU WA's Service Department.

How can this be fixed? Replacement of the Dometic power motor is the fix.

Who will pay for the replacement cost? Dometic will ship a replacement awning power motor directly to your authorized RV Dealer and pay to have the replacement motor installed at no charge. *If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Nu Wa at 1-800-835-0676, or e-mail: safety@nuwa.com*

How long will the repair take? Replacing the power awning motor should take one hour or less.

Who will perform this repair? Your authorized RV Dealer will perform the repair for you.

What part is needed and where do I get the part? You will need to call any Dometic authorized RV Repair Center. The authorized repair center will coordinate ordering from Dometic a replacement power awning motor and installing the replacement motor. Your unit's serial number is [redacted]. The defective awning motor that's installed on your coach has a serial number of 31193165.

What if I have sold this trailer? If you do not currently own this trailer we request that you call Nu Wa at 800-835-0676, or e-mail us at safety@nuwa.com and provide us with the name and address (including e-mail address if you have it) of the person you sold the trailer to.

If you have any questions regarding this Product Safety Bulletin, please contact Nu Wa Industries Inc. at 800-835-0676 (extension 132) or via e-mail at safety@nuwa.com. If after contacting us you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Traffic Safety Administration, 1200 New Jersey Avenue SE, DC 20590 or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-427-9153); or go to <http://www.safercar.gov>.

Sincerely

NU WA Industries Inc.