

Triumph Motorcycles (America) Ltd • Safety Recall Reply Form

SERVICE BULLETIN 488 • IMPORTANT SAFETY RECALL

The vehicle is not available because: (please check the appropriate box)

VIN SMTN01PK8CT536329

- The vehicle has been written off
- The vehicle has been sold (please provide new owner details below if known)
- The vehicle has been scrapped or stolen

Name
Address
City/State/Zip
Email



I*****SNGLP TI P I ###
JONATHAN ROBIN
6 OLMSTED DR
HINGHAM MA 02043-2651

**Thank you for taking the time to complete and return
this important safety recall document.**

Please help us update our records by:

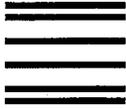
- Filling out the card to the left **only** if:
- Bike has been scrapped or stolen

**Detach the card to the left and mail it
to us, postage-free.**

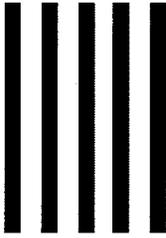
******In Canada please put correct ****
postage on the card.**

Thank you for handling this matter promptly.
Triumph Motorcycles (America) LTD

Please Detach Here



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 942 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

TRIUMPH MOTORCYCLES
STE 200
100 HARTSFIELD CENTRE PKWY
ATLANTA GA 30354-9816





HIGH PERFORMANCE MOTORCYCLES
SINCE 1902

IMPORTANT SAFETY RECALL RM2013/013

REPLACE DETENT ARM SPRING

20TH MAY 2013

Dear Jonathan,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act

VIN: SMTN01PK8CT536329

Triumph has decided that a defect which relates to motor vehicle safety exists in certain model year Triumph Speed Triple, Speed Triple ABS, Speed Triple R, Speed Triple R ABS, Sprint ST, Sprint GT, Tiger 1050 ABS & Tiger Sport motorcycles require the detent arm spring to be replaced. Failure to undertake this work could lead a loss of control of the motorcycle, increasing the risk of a crash.

To correct this condition, your dealer will replace the detent arm spring. The service and parts will be provided free of charge. This work will take about ½ hour to complete however, additional time may be required depending on how dealer appointments are scheduled and processed. We urge you to contact your local Triumph dealer immediately to arrange an early appointment with the service department.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Should you need to discuss any aspect of this please contact your dealer who will be able to answer any inquiries. If necessary, you can of course call our Customer Service Department at Triumph at the address below.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time:

- For the our US Customers: You may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.
- For our Canadian Customers: If after contacting your dealer and/or Manufacturer Customer Service you have additional questions with regards to this recall, you may contact Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1. Or call 1-800-333-0510.

Recall Coordinator

Scott H. Callander

100 Hartsfield Centre Parkway, Suite 20 0
Atlanta, Georgia 30354

678.854.2010 p
678.854.2025 f