



MASERATI

June, 2013

*****AUTO**3-DIGIT 331 1

Jose L Valdes
105 Section
PO Box 25289
Miami, FL 33102-5289



Serial Number: ZAMCE39A560023497

Dear Maserati Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and MNA has decided that certain Model Year 2005 to 2008 Quattroporte, 2008 Granturismo and 2008 Alfa Romeo 8C models (up to June 2008 production) were potentially manufactured with insufficient anti-corrosion material on the rear left-hand and right-hand side tie-rod assemblies which can lead to a condition of galvanic corrosion occurring onto the tie-rods threaded portions. The anti-corrosion material which is applied to the steel tie-rod assembly, is comprised of a zinc-nickel compound coating which is applied directly onto the tie-rod assemblies during its production, Corroded threaded portion ends, will become weaker over time, thus losing their attaching and clamping capability, and through continued vehicle use and varied road conditions, will lead to a noisy rear suspension, and can eventually fail resulting in a loss of vehicle control, and increasing the risk of a crash.

The remedy for the affected vehicles involves the replacement of the rear left-hand and right-hand tie rod assemblies and performing a wheel alignment. The remedy procedure will require 3.40 hours to complete on Maserati models, and 3.60 hours on Alfa Romeo models, and will be performed free of charge.

Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed on your automobile.

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Please plan, however, to leave your vehicle with the dealership to allow the dealer some flexibility for scheduling your repairs.

By the time you receive this letter, the Authorized Maserati Dealers will have been supplied with the necessary instructions and components to perform the recall. If the dealer fails or is unable to make the necessary repairs free of charge within a reasonable time, or if you have any problem obtaining the needed repair, you should inform the national headquarters of Maserati North America, Inc., at:

Maserati North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, NJ 07632
(201) 816-2600 (Aftersales Department)

If you believe that Maserati has failed to remedy the defect described in this letter free of charge to you and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration U.S. Department of Transportation, 1200 New Jersey Avenue, S.E., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

You may be eligible to receive reimbursement for the cost you incurred if you already have obtained a remedy for a problem associated with the defect described in this letter. However, you still must have this corrective action performed, regardless of any previous repairs that may have been performed. Information about the reimbursement program for **pre-notification repairs is provided in the enclosure to this letter.**

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten working days. If you no longer own this vehicle or your address has changed, **please complete the enclosed prepaid yellow card and return it to Maserati North America, Inc.**

We urge you to comply with this notice promptly and we apologize for any inconvenience this may cause you.

Sincerely,



Daniel Doku
Manager, Certification & Compliance Department



MASERATI

ENCLOSURE

Pre-Notification Reimbursement Program

You may be eligible for reimbursement if you previously incurred out-of-pocket costs for repairs or replacements associated with the rear tail lamp assembly covered by this recall campaign number **205**.

1. This reimbursement program applies to the vehicles listed below and in the attached letter:

- All model year 2005 to 2008 Maserati Quattroporte, all model year 2008 Granturismo, and model year 2008 Alfa Romeo 8C vehicles up to February 2008 production.

2. This reimbursement program applies to repairs or replacements of the rear left-hand and right-hand side tie-rod assemblies.

3. This reimbursement program applies to repairs or replacements of the rear left-hand and right-hand side tie-rod assemblies for the vehicles listed above, if such repair or replacement was made at any time up to ten days following the mailing of the attached notification letter.

4. This reimbursement program does not apply to repairs or replacements that were made within the period during which the original warranty would have provided for a free repair of the problem addressed by this recall, unless (i) a franchised dealer or authorized representative of Maserati denied warranty coverage or (ii) the repair made under the warranty did not remedy the problem. Reimbursement also will not be provided if the pre-notification remedy was not of the same type as the recall remedy provided herein, did not address the defect that led to this recall, or was not reasonably necessary to correct the defect.

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5. To obtain reimbursement for pre-notification remedies, you will need to provide a receipt, which may be an original or copy, identifying the equipment replaced; and, if the pre-notification remedy was obtained at a time when the vehicle was covered under the original warranty program, documentation indicating that the manufacturer's dealer or authorized facility either refused to remedy the problem addressed by the recall under the warranty or that the warranty repair did not correct the problem addressed by the recall. In addition, you will need to submit a written and signed claim for reimbursement that contains the information required in paragraph 6, below.

6. The claim for reimbursement should include the following information. (a) the name and address of the claimant; (b) identification of their vehicle's make, model, model year, and vehicle identification number; (c) identification of the Maserati Campaign number (Campaign No. 205) or identification of the recall by reference to NHTSA's recall number; and (d) identification of the owner or purchaser of the vehicle at the time that the pre-notification remedy was obtained.

7. If you have any questions about the reimbursement program or need help in making a claim for reimbursement, please write or call Maserati North America, Inc., at the following address and telephone number:

**Maserati North America, Inc.
250 Sylvan Avenue
Englewood Cliffs, NJ 07632
(201) 816-2600
Attention: Warranty Department**