




---

June 26, 2013

**VIA E-MAIL  
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Eldorado National - Kansas  
Defect and Non-Compliance Report

Dear Ms. Lewis:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain wheelchair accessible vans manufactured by Eldorado National - Kansas (ENK) were built with a defect that has been determined to be safety related.

- A. Recall Population and Vehicle Identification. The vans built with the safety defect are as follows:

<u>Brand Name</u>	<u>Model Name</u>	<u>Model Years Affected</u>
Amerivan	Toyota Sienna	2011-2013

These vans were built between February 17, 2011 and June 25, 2013. The total number of vans subject to this recall campaign is 82.

- B. Description of Defect. All of the vans subject to this recall campaign contain a safety defect that allows the left rear shock absorber to contact the fuel filler neck during extreme compression of the shock absorber. This potentially could damage the fuel filler neck allowing gasoline or gasoline vapors to escape which could result in a fire or explosion causing personal injury or death.
- C. Basis for Determining that a Defect Exists. ENK was contacted by the Attorney General's office of the State of New Jersey regarding the defect on Friday June 21, 2013. Subsequent investigation by ENK personnel determined there was a safety issue and that a recall was required.
- D. Remedying of Defect. The recall campaign to be implemented by ENK to remedy the safety defect will be to relocate the shock absorbers back to the original OEM location on the rear axle and add a spacer to the upper shock mounting location, which will provide the required clearance during extreme compression of the shock absorber. As

- will be set forth in the owner notification letter, this defect will be corrected by ENK at no expense to the owner.
- E. Owner Notifications. ENK will notify owners of the vans of the safety defect. The Owner's notification letter is attached for approval.
  - F. Dealer Notifications: ENK will notify its dealers of the safety defect. The Dealer's letter is attached for approval. This letter will be transmitted electronically to the ENK dealer population.
  - G. Quarterly Reporting Requirements. Eldorado National - Kansas will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
  - H. Campaign Number. Eldorado does not have an internal campaign number for this recall. ENK will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Eldorado with respect to this recall campaign. If you need any additional information regarding the participation of Eldorado in this recall campaign, please feel free to contact David Mihalick at 937-596-7965 or Bernie Regnier, Eldorado at 785-827-1033..

Sincerely,



David M. Mihalick  
Thor Industries  
Standards Compliance Manager