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By Recall Management Division at 2:22 pm, Jun 26, 2013

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(2 pages)

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## DEFECT and NONCOMPLIANCE REPORT

**Reference: EQ13-004**

**1. RV Service Center's name /address:**

The Service Center covered by the report is:

NU WA Industries Inc  
dba Kansas RV Center  
3701 Johnson Road  
Chanute, Kansas 66720

Neil Ford, President

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Tel: 620-431-2088  
Fax: 620-431-7901

Date of this report: June 26, 2013  
Report completed by Michael Anderson

**2. Vehicle Involved:**

The vehicle covered by this report is a recreational vehicle that had a Dometic power awning installed that contained a defective power motor.

Vehicle involved is a 2006 model year NU WA Hitchhiker Champagne Edition VIN

**3. Total number of vehicles:**

The total number of vehicles covered by this report is one.

**4. Approximate percentage of vehicles estimated to actually contain the defect:**

NU WA's Service Department received and installed one defective power awning.

**5. Description of the defect:**

Dometic was aware that in some cases an installation step was being bypassed which could damage the awning motor. If the motor was damaged it was possible that the awning could unfurl unexpectedly.

**6. Chronological summary of events leading to this determination:**

On April 23, 2013 NU WA Industries Inc. received a Product Recall Technical Bulletin from the Dometic Corporation covering Dometic's 9100 Power Awning, Weatherpro Awning and Motor Service Kits. This bulletin addressed installation instructions and a design change made to the awning power motor. Dometic was aware that in some cases an installation step was being bypassed which could damage the awning motor. If the motor was damaged it was possible that the awning could unfurl unexpectedly. NU WA's Service Center had installed a defect awning on a 2006 model NU WA Hitchhiker Champagne Edition Recreational Vehicle.

**7. Program for remedying the defect:**

NU WA Industries Inc will be handling the mailing notification to the vehicle owner. The Dometic Corporation will provide the owner with replacement awning motor and pay to have the motor installed free of charge.