



## ***Safety Recall Notice***

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the Canadian Motor Vehicle Safety Act.

### **Reason for This Recall**

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in several Thor Motor Coach Brand motorhomes. The models affected are:

<u>Product Brand</u>	<u>Model Years</u>
Challenger	2013-2014
Four Winds 5000	2013-2014
Hurricane	2013-2014
Chateau	2013-2014
Majestic	2014
Chateau Sport	2013-2014
Windsport	2013-2014
Palazzo	2013
Four Winds Siesta	2013

It has been decided Dometic 9100 Power Awnings and Weather Pro awnings manufactured between February 13, 2013 [306XXXXX serial #] through April 9, 2013 [314XXXXX serial #] and installed on TMCRV vehicles indicated in the population above may have a certain electric motor design that is subject to damage. If the motor is damaged, the awning may unfurl unexpectedly either in transit or while parked leading to an increased risk of vehicle crash, property damage and/or personal injury.

### **What We Will Do**

TMC will replace the power awning motor. This defect will be corrected by TMC at no expense to you, the owner.

### **What You Should Do**

You are to contact the Dometic Awning Recall hotline at 1-888-447-0003. Dometic will assist you in setting up an appointment with and authorized dealer to repair your vehicle. If you have questions concerning this recall or if you need any assistance such as locating a TMC authorized dealer or repair facility, please contact the **TMC**

**Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at 877-855-2867.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

### **Notifications**

We have notified Transport Canada of this recall and the procedures involved. If after contacting your dealer and/or Manufacturer Customer Service you have additional questions with regards to this recall, you may contact Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1. or call 1-800-333-0510.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our motorhomes.

Sincerely,

Ron Davidson  
Vice President of Customer Service

Re: NHTSA Recall No. 13V-164  
Transport Canada Recall No. 2013-135