



North American
Bus Industries, Inc.

SAFETY RECALL NOTICE

June 25, 2013

Dear NABI Customer:

NHTSA Campaign # 13V-131

NABI Recall # 20133

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. North American Bus Industries, Inc. (NABI) has decided that a defect which relates to motor vehicle safety exists in NABI 416 model city transit buses manufactured between October 30, 2008 and April 3, 2013 and certain 31LFW model city transit buses manufactured between April 1, 2012 and December 27, 2012.

Our records identify you as the owner of the vehicle(s) shown on the attached list that are affected by this recall.

REASON FOR THIS RECALL

NABI has decided that NABI model 416 (standard floor) and certain 31LFW city transit buses equipped with a 4 position rotary defroster switch with ring terminals may overheat and melt the area of the dash panel to which it is mounted.

The rotary defroster switch may overheat and melt the area of the dash panel to which it is mounted. Overheating of the switch may lead to a fire or distract the driver and increase the risk of a vehicle crash.

ACTION YOU SHOULD TAKE

NABI is preparing to repair all the buses as soon as parts are available. NABI will contact you to schedule the repair of your vehicle(s). The repair will consist of an inspection and the addition of a relay panel and jumper harness in the dash area.

NABI will repair the vehicles free of charge.

NABI anticipates these repairs will be completed in June 2013.

If NABI does not remedy this condition without charge on the mutually agreed upon service date or within 5 days of this agreed upon date, you can obtain assistance by calling NABI Customer Service at (256) 241-1298 or (256) 241-1243. If you believe that

NABI has failed to remedy the vehicle without charge within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free DOT Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this matter may cause you.

North American Bus Industries, Inc.