

## IMPORTANT RECALL INFORMATION

Dear Valued Fleetwood RV Customer:

This notice is sent to you in accordance with the requirements of the Canada Motor Vehicle Safety Act.

Fleetwood RV, Inc., has been advised by the Dometic Corporation that certain Dometic Weatherpro and 9100 Series power awnings installed as original or aftermarket equipment in certain Fleetwood recreational vehicles may contain a defect that relates to motor vehicle safety.

On the basis of Dometic's determination, Fleetwood RV, Inc., decided that a defect, which relates to motor vehicle safety, might exist in certain recreational vehicles equipped with the identified Dometic power awnings.

### **WHAT IS THE PROBLEM?**

The awning motor's assembly screws may become sheared inside the roller tube, allowing the awning to unfurl unexpectedly, posing a risk of property damage, personal injury or a road hazard that could result in a crash.

### **WHAT SHOULD YOU DO?**

- **Owners of awnings installed as original equipment:**

Check the serial number of your awning to determine if your unit is in the affected serial number or date range that was supplied by Dometic to Fleetwood (February 13, 2013 through April 9, 2013, serial numbers 30696317 through 31499635), look for the serial number that appears on a label on the right underside of the fabric and on the roller tube.

If you have confirmed an affected awning serial number as outlined, then please call Dometic at **1-888-943-4905** for detailed instructions.

- **Owners of awning motors replaced or serviced after February 13, 2013:**

Do not check for your awning serial number to determine if your unit is affected; instead, contact Dometic at **1-888-943-4905** for specific repair instructions.

If it is determined that your awning is affected by this recall, it is important that you **DO NOT DRIVE YOUR VEHICLE** until you have contacted Dometic and completely followed their instructions.

For leased vehicles: Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact the Dometic Corporation at 1-888-446-5157.

**If you have questions regarding this recall, please contact Dometic at 1-888-447-0003.**

**Or call Transport Canada toll-free at:  
1-800-333-0510**

We regret any inconvenience that this action may cause you. However, we are concerned about your safety.

Sincerely,  
Fleetwood RV, Inc.