



 June 25, 2013

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis
 Associate Administrator for Enforcement
 National Highway Traffic Safety Administration
 Attn: Recall Management Division (NVS-215)
 1200 New Jersey Ave. S.E.
 Washington, DC 20590

Re: Thor Motor Coach
 Defect and Non-Compliance Report

Dear Ms. Lewis:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain motorhomes manufactured by Thor Motor Coach (TMC) were built with a defect that has been determined to be safety related.

- A. Recall Population and Vehicle Identification. The motorhomes built with the safety defect are as follows:

<u>Brand Name</u>	<u>Model Name</u>	<u>Model Years Affected</u>
Thor Motor Coach	A.C.E.	2011-2013
Thor Motor Coach	Hurricane	2007-2013
Thor Motor Coach	Magellan	2006-2010
Thor Motor Coach	Serrano	2009-2013
Thor Motor Coach	Valencia	2008-2009
Thor Motor Coach	Windsport	2006-2013

These motorhomes were built between April 29, 2005 and March 28, 2013. The total number of motorhomes subject to this recall campaign is 8571.

- B. Description of Defect. All of the motorhomes subject to this recall campaign are equipped with an RV Custom Products Battery Control Center (BCC) which may experience a failure while the vehicle is in operation. If the BCC fails while the vehicle is in motion, all power to the chassis portion of the motorhome is lost, including all lighting. If the power is lost to the motorhome chassis, the vehicle can become very difficult to operate, which may result in loss of vehicle control and increase the risk of a crash. In addition all vehicle lighting would be lost making the vehicle more difficult to identify for other motor vehicles.
- C. Basis for Determining that a Defect Exists. TMC was contacted by NHTSA on September 6, 2012 requesting information on the RV Custom BCC. Information was provided back to NHTSA on September 24, 2012. Since the last information was

- supplied to NHTSA, another incident was reported to NHTSA on April 30, 2013. As a result of this additional incident, TMC decided to proceed with a recall of the affected vehicles.
- D. Remedying of Defect. The Recall campaign to be implemented by Thor Motor Coach to remedy the safety defect will be to rewire the circuit operated by the BCC. As will be set forth in the owner notification letter, this defect will be corrected by Thor Motor Coach at no expense to the owner.
- E. Supplier Information
- RV Custom Products
14000 Anson Ave
Santa Fe Springs, CA 90670
562-921-8353
Contact: Mary Moore
rvcustom@verizon.net
- F. Owner Notifications. TMC will notify owners of the motorhomes of the safety defect. The Owner's notification letter is attached for approval.
- G. Dealer Notifications: TMC will notify its dealers of the safety defect. The Dealer's letter is attached for approval. This letter will be transmitted electronically to the TMC dealer population.
- H. Quarterly Reporting Requirements. Thor Motor Coach will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- I. Campaign Number. TMC's internal number is RC000077.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of TMC with respect to this recall campaign. If you need any additional information regarding the participation of TMC in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363 or contact Mark Stanley at TMC directly at 877-500-1020 ext. 2095.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager