



**NISSAN NORTH AMERICA, INC.**

Corporate Office  
P.O. Box 685001  
Franklin, TN 37068-5001  
Telephone 615.725.1000

## OWNER NOTIFICATION

## NHTSA RECALL 13V-095

Dear Nissan NV owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in 2012-2013 Model Year NV vehicles equipped with column-mounted shift levers. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

### Reason for Recall

On some of the affected vehicles, the transmission lever gear selector plate lock clip may have been installed incorrectly. As a result, the gear selector may malfunction. If this issue occurs, there is a risk that the vehicle cannot be properly secured in the Park position, allowing the vehicle to roll away unexpectedly. This may increase the risk of a crash or an injury.

### What Nissan Will Do

Your Nissan Commercial Vehicles dealer will inspect and, if necessary, re-position the plate lock clip. This service, free for labor, should take less than an hour to complete, but your dealer may require your vehicle for a longer period of time based upon their work schedule.

### What You Should Do

Only certified Nissan Commercial Vehicles dealers are authorized to perform the repairs needed, therefore it is important that you schedule an appointment accordingly at your earliest convenience. Nissan Commercial Vehicles dealer locations may be found at [www.NissanCommercialVehicles.com](http://www.NissanCommercialVehicles.com). **To ensure the least inconvenience for you, it is important that you have an appointment before bringing your vehicle to the dealer for service.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your dealer.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 877-647-6821. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.