



Fleetwood RV, Inc.
1010 Commerce Dr.
Decatur, Indiana 46733
P: (800) 322-8216
www.fleetwoodrv.com

IMPORTANT RECALL INFORMATION #130417FRV

June 2013

Dear Valued Fleetwood RV Customer:

This notice is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

Fleetwood RV, Inc., on behalf of its subsidiary manufacturing center located in Decatur, Indiana, has decided that the federal certification tags for certain model year 2013 Boulder Classic and Terra Class A motor homes fail to comply with the Code of Federal Regulations, Part 567, "Certification" requirements.

WHAT IS THE PROBLEM?

Fleetwood RV, Inc., has become aware that the tire load index letter printed on the Certification Label, is incorrect.

The incorrect load index letter is "F"; the correct load index letter is "G".

As a result of the incorrect information, the vehicle may be inadvertently fitted with incorrect replacement tires, which could lead to poor vehicle handling characteristics and contribute to a tire failure that could cause a crash causing property damage and/or personal injury.

WHAT SHOULD YOU DO?

Deface the original Certification Label and replace it with the new serial number specific Certification Label enclosed with this letter. You can locate the Certification Label on the inside sidewall just behind the driver's seat.

Note: Please peel the backing before applying over the defaced originals.

WHAT WILL FLEETWOOD DO?

If you do not feel comfortable installing the replacement label, you may take your motor home to any Fleetwood RV dealer and they will perform this service at no charge to you. When you deliver your motor home for repair, your dealer will complete a **Repair Order**, which you will need to sign.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact Fleetwood Owner Relations at (800) 509-3418.

Upon completion of the installation of the replacement label by yourself or a Fleetwood RV dealer, please fill out the enclosed self-addressed *Vehicle Information Update Card* and return it to Fleetwood RV.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed *Vehicle Information Update Card* and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

FLEETWOOD OWNER RELATIONS - RECALL #130417FRV

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3418

If you believe that the dealer and Fleetwood RV, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to
<http://www.safercar.gov>

Fleetwood RV, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD RV, INC.