



Fleetwood RV, Inc.  
1010 Commerce Dr.  
Decatur, Indiana 46733  
P: (800) 322-8216 / [www.fleetwoodrv.com](http://www.fleetwoodrv.com)

## **IMPORTANT RECALL INFORMATION #130517FRV**

### **June 2013**

Dear Valued Fleetwood RV Motor Home Customer:

This notice is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Fleetwood RV, Inc., on behalf of its wholly owned subsidiary manufacturing centers located in Decatur, Indiana, has decided that a defect which relates to motor vehicle safety exists in certain model year 2014 American Revolution, Boulder, Discovery, Expedition, and Southwind, Class A motor homes.

#### ***WHAT IS THE PROBLEM?***

On motor homes affected by this recall, fasteners that attach a 20 watt solar panel to the shroud of the roof air conditioner may become loose during normal use. A loose solar panel has the potential to separate from the vehicle during travel posing a risk of property damage, personal injury or a road hazard that could result in a crash.

#### ***WHAT SHOULD YOU DO?***

Due to safety related reasons, please make certain your motor home is immediately inspected and repaired by contacting an authorized Fleetwood RV, Inc. dealer.

#### ***WHAT WILL FLEETWOOD DO?***

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, Fleetwood dealers have been supplied with all of the information needed to enable them to properly secure the solar panel onto the air conditioner shroud. This service will be performed for you free of charge.

When you deliver your motor home for repairs, your dealer will complete a ***Repair Order***. Upon completion of the repair, please sign the dealership's ***Repair Order*** and fill out the enclosed self-addressed ***Vehicle Information Update Card*** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed ***Vehicle Information Update Card*** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall #130517FRV, contact Fleetwood Owner Relations at (800) 509-3418.

*For leased vehicles: Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

If you are unable to obtain the specified repair promptly and without charge, please contact:

**FLEETWOOD OWNER RELATIONS - RECALL #130517FRV**

P.O. Box 1007  
Decatur, Indiana 46733  
(800) 509-3418

**UNITED STATES CONSUMERS:**

If, after contacting your dealer and Fleetwood RV, Inc., you are still unable to have the safety defect remedied without charge or within a reasonable period of time, you may submit a complaint to:

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236  
(TTY: 1-800-424-9153)

or go to  
<http://www.safercar.gov>

**CANADIAN CONSUMERS:**

If you have questions regarding this recall, please contact Fleetwood RV at:  
1-800-509-3418

Or call Transport Canada toll-free at:  
1-800-333-0510

Fleetwood RV, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,



CRAIG S. BIAZO  
National Warranty Manager