



May 20, 2013

Subject: Safety Recall 99.01.12
NHTSA recall Campaign No. – 13V-186

Dear Customer:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Heartland has decided that a defect which relates to motor vehicle safety exists in certain Sundance 322RES Travel Trailers. On the vehicles subject to this recall, the axles are mounted too far forward on the frame which can allow for improper balancing of the campers' weight while towing. Improper balancing of the camper can cause uncontrolled trailer sway and an increased risk of vehicle crash, property damage and/or personal injury.

At your earliest convenience, please contact Heartland **Warranty/Service Department** to set up an appointment to have your trailer returned to the factory to have the axles relocated immediately, this service will be performed free of charge.

If you have questions concerning this recall or if you need any assistance, please contact the **Warranty/Service Department** by email at 'parts@heartlandrvs.com', or by phone at 877-262-8032, please have this letter and your VIN # available for prompt service.

After contacting your dealer or Heartland RV and you are still having problems getting your vehicle remedied or there has been an unreasonable delay in securing repairs, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Your safety and satisfaction is important to us and we regret any inconvenience this may cause you.

Respectfully
Heartland RV