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May 21, 2013

Dear Altec Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain AC18, AC23 and AC 35/38 Crane Units. These units have the possibility of a front outrigger bracket failure. If the outrigger bracket fails, the crane can become unstable, and death or serious injury may result.

Refer to CSN 573 for parts, labor and travel covered under the warranty policy. Altec will supply, free of charge, new outrigger brackets to correct this condition.

In order to determine if your unit is affected by CSN 573, compare the serial number of your unit with the list of affected units as described on the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Customer Service Notice

Date: May 21, 2013

Units Affected: Units Affected (See attached list)

Front Bumper Outrigger Modification

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

This Customer Service Notice requires customers to limit the operations of the cranes on the attached list to areas behind the forward-most outrigger until the front bumper outrigger bracket is replaced (refer to Figure 1).

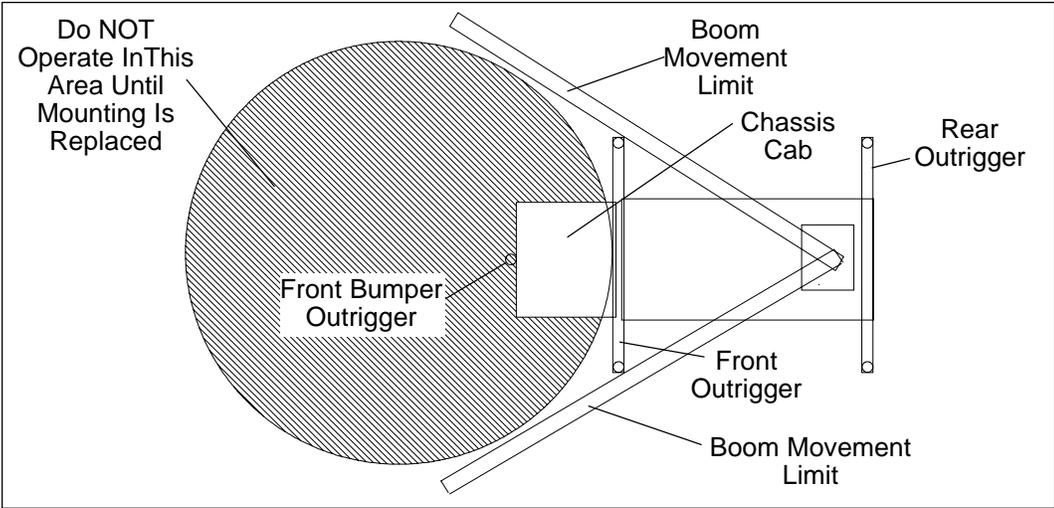


Figure 1 — Operation Area Before Bracket Is Replaced

Altec has received reports of the failure of a bracket attaching the front bumper outrigger on Kenworth T470 chassis. **Death or serious injury can result if the unit becomes unstable. The failure of an outrigger can cause unit instability.**

Altec will contact customers and supply technicians within 30 days of the receipt of this CSN to replace the front outrigger brackets affected. The replacement will be at no cost to customers. This CSN does NOT affect crane units mounted on other brands or models.

Call 1-877-GO-ALTEC with any questions relating to this Notice.

List of Affected Units for CSN 573

AC35/38 0111EG0750

1111EG0844